

ANNUAL ACTIVITY REPORT (June 2020- June 2021)

**CITIZENS
RIGHTS
PROJECT**

Report of our principal activities
June 2020 – June 2021

Citizens Rights Project is a Scottish Charity, SC051204, regulated by the Scottish Charity Regulator (OSCR); a company limited by guarantee in Scotland, company number SC561815; and regulated by OISC Ref No. N201900077.

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SUMMARY

The Citizens' Rights Project is a non-for-profit organisation launched in Spring 2018 to provide information, advice and support for EU27 citizens in Scotland about their rights before and after Brexit, and to connect with groups and organisations working with the EU27 citizens community.

This is a report of the activity we undertook between June 2020 and June 2021 for four different programmes: one funded by the Scottish Government to provide outreach, information and briefing events on EU withdrawal and citizens' rights, and advice and support to citizens who needed to apply to the EU Settlement Scheme (EUSS); one funded to our partners from Feniks by the Home Office to collaborate in the delivery of an EUSS outreach and support programme in the Scottish borders; one funded by the National Lottery Community Fund to provide online support during Covid-19 to the Polish and Spanish communities in Edinburgh; and

lastly, a collaboration with the Human Rights Consortium in Scotland to organise and hold 4 conversations in Italian, Spanish, Romanian and Polish for a report for the project All Our Rights in Law.

Due to the pandemic, most of our work and activities for the four programmes have been carried out online, with a limited number of exceptions of face-to-face support when restrictions allowed it, or when providing help online was not an option. In those cases, risk and health and safety assessments, procedures and measures have been put in place to safeguard our staff, volunteers, clients, and any other person who was part of it.

We were able to develop these activities thanks to a committed team of 7 members of staff (two full time and 5 part time) and 51 volunteers, 45 of which are OISC Level 1 (limited to the EUSS) advisers, who worked incredibly hard to make sure our services reached as many citizens as possible, to avoid leaving any one behind. Our close cooperation with other organisations providing EUSS support, local authorities, consulates, third sector organisations and grassroots and community organisations from different areas of Scotland, but also UK-wide, has also been key to the success of our programmes.

As part of our activity, we have also developed videos, infographics, documents and other materials, sometimes in different languages, to disseminate and explain different aspects of the EUSS and citizens' rights, as well as the support available. Our website, social media and database have also been important elements in our programme to promote our activity and distribute information.

The project has received positive feedback for these programmes, both from participants and partner organisations, and it has shown, once again, a need to engage further with certain EU citizens groups, not only before the EU Settlement Scheme deadline but also for the future.

THE PROJECT IN NUMBERS

	31/01/2019	30/06/2021	Increase
Unique visits on the website	34,327	441,786 ¹	1,187%
Unique visitors on the website	9,015	119,963 ²	1,231%
Followers in Facebook, Twitter and Instagram	2,025	6,144 ³	203%
Events organised/collaborated in	15	199	1,227%
Registrations/Tickets booked for our events	1,507	4,936 ⁴	228%
Update/Newsletter subscribers	198 ⁵	426	115%

¹ As per 09/08/2021

² As per 09/08/2021

³ As per 09/08/2021

⁴ Not all our information sessions required registrations. This figure does not include the people who engaged with the outreach sessions that were broadcast live in Facebook and did not required registration.

⁵ This date of this figure is June 2020

IN THE PRESS

- [EU Settlement Scheme – four weeks to go.](#) | The Scottish Farmer (05/06/2021)
- [EU Settlement Scheme support clinic to run in Elgin at the weekend](#) | Grampian Online (03/06/2021) | [The Northern Scot](#) (03/06/2021) | [Forres Gazette](#) (03/06/2021)
- [Help at hand in Howgate for Falkirk's EU citizens as deadline looms](#) | The Falkirk Herald (28/05/2021)
- [Eleventh-hour bid to ensure EU citizens living in Highlands secure UK settled status before June deadline](#) | Ross-shire Journal (16/05/2021)
- [Warning for EU citizens in UK as settled status deadline looms post-Brexit](#) | The National (14/05/2021)
- [EU Settlement Scheme – 50 days left to apply](#) | The Scottish Farmer (14/05/2021)
- [Τι είναι το Citizens Rights Project.](#) | Hellenic Mail (18/12/2020)
- [ΜΕΤΑΝΑΣΤΕΥΣΗ ΣΤΗ ΣΚΩΤΙΑ: ΟΤΙ ΧΡΕΙΑΖΕΤΑΙ ΝΑ ΞΕΡΕΤΕ. ΜΕΡΟΣ Α.](#) | Hellenic Mail (01/12/2020)
- [Interview on EUSS with Polish vlogger on Facebook](#) | Tłumaczenia24 (23/11/2020)
- [Get your EU farm workers settled!](#) | The Scottish Farmer (08/10/2020)
- [EUSS & Citizens' Rights Project](#) | Scottish Tourism Alliance (05/10/2020)
- [Meet our members: Interview with our Project Coordinator](#) | SCVO (10/09/2020)
- [British Nationality for EU Citizens: a Citizens Rights Project webinar](#) | Scottish Housing News (30/07/2020)
- [Scottish Government supports EU Citizens Rights Project](#) | Scottish Housing News (03/07/2020)
- [EU citizens and local government services: free webinar from the Citizens Rights Project](#) | Scottish Legal News (26/06/2020)
- [Webinar: New family reunion rights may be relevant to people born in Northern Ireland](#) | Scottish Legal News (15/05/2020)

EUSS AWARENESS RAISING AND SUPPORT

Background

The programme developed by the Citizens Rights Project (CRP) between June 2020 and June 2021 answered a need in the community for information and support with Settlement Scheme applications from EU citizens, especially those who were more vulnerable or isolated, which was identified in the earlier stages of the project. This was a continuation of the programme carried out between August 2019 and May 2020, and a response to feedback received from outreach and briefing events organised between February and June 2019 and November - December 2018, as well as recommendations from our research reports "[Brexit and EU citizens in Scotland: Impacts, challenges and support needs](#)" (January 2019), "[EU Settlement Scheme: lessons from Scotland](#)" (June 2019), and "[EU Settlement Scheme: Citizen Report](#)" (July 2020).

Our first report highlighted the need to "develop ways of supporting EU citizens who may not be able to access information or make an application [under the EU Settlement Scheme] due to issues such as literacies, mental health problems, and disabilities" and to "build on trusted contacts to facilitate accessing information and support." Our successive reports not only confirmed this too, but also spotted other vulnerable communities, such as children in care, and problems with the scheme even after having made an application and got a successful outcome.

Moreover, our experience in raising awareness and providing support to EU citizens in partnership with organisations across Scotland has continually proven both the value of a collaborative approach, and also the need to disseminate EUSS information among third sector organisations, community groups and local government to make sure that we reached as many EU citizens as possible. These sessions gave staff and volunteers from those organisations the knowledge and tools they need to successfully support EU citizens in their areas. This was especially important during the pandemic, as these organisations were our only link to the most vulnerable, who are often isolated from the online world. The lockdown meant that we were unable to organise face-to-face information sessions around Scotland, and that we needed to move all our activity online. We were very much aware that this limited the people that we could reach and that it was key that we continue engaging them with support and social services.

Although Citizens' Rights Project is a young and small organisation with the challenging aim of delivering activities in the whole of Scotland, it has quickly become a benchmarking organisation in the nation and UK-wide, when it comes to EU citizens' rights. The previous section, "the project in numbers" is a good reflection of this. As you will be able to see in the section "Our EUSS support service: queries and applications", the number of queries we have received and the amount of people who has approached our project to get support with their applications has exponentially grown in the past year. Moreover, we are continuously approached by university researchers, journalists, other organisations and institutions such as consulates, among others, to be interviewed, participate in their events, delivered information sessions or help their service users.

Settled Scotland: Our volunteers

Since the beginning of the 'Settled Scotland' project, we have recruited over 130 volunteers from across the country. Unfortunately, due to the pandemic, many of our volunteers had to withdraw from the project for many reasons: from personal health problems, change in family or personal circumstances, to, most commonly, the necessity to leave Scotland and return to their home countries. At the moment, the CRP has 50 registered volunteers, of whom 45 are OISC Level 1 (EUSS) accredited. 30 of them have been actively supporting clients with information and immigration advice, while the rest assist us with interpreting, connecting us with clients, and promoting our activities on social media and within their local areas. For example, a volunteer from Portobello organised a CRP stall during a 'Portobello market' in December 2020, while another volunteer from Dundee regularly promotes our services during her weekly short videos on Facebook addressed to the local Polish community. 4 of our volunteers have subsequently become CRP part-time staff members. We are still receiving enquiries from people who wish to volunteer for us.

Apart from providing regular immigration support, our volunteers have also delivered several online information sessions (see the tables below), helped with translating various information materials (both printed and digital posters, leaflets, infographics, web content, etc.), and supported our mailing campaigns by searching for care homes', food banks', Job Centres', and employers' addresses (see more details below).

Our volunteers include service workers from various charities and organisations, such as Shelter, Aberdeen Cyrenians, West of Scotland Regional Equality Council, Central Scotland Regional Equality Council, Oficina Precaria, Teens+ and Skills Development Scotland. We have recruited volunteers that speak several European languages, such as Spanish, Polish, Bulgarian, Hungarian, German, French, Italian, Romanian, Swedish, Latvian, Portuguese, Dutch and Slovak. Thanks to our volunteers our team can cover 22 languages and most areas in Scotland.

We stay in touch with our volunteers via regular emails, messages and calls. On top on that we organise 'catch up' sessions every 2 to 3 months to update them on any changes in immigration rules, our activities and subsequent campaigns and projects. These online meetings also provide an opportunity to hear from our volunteers about their ideas, successes and struggles. We take all suggestions and comments on board, and make sure that all ideas are addressed and followed up. We understand the importance of delivering proper training and have organised regular sessions for both new and 'old' volunteers. All training sessions have been open to all our volunteers who, apart from learning about new aspects of our services, might also wish to refresh their memory in immigration law related to the EUSS. The training sessions in immigration law for the volunteers have been delivered either by Jen Ang from Just Right Scotland or by Janey Armstrong from Drummond Miller LLP. The most recent was on Administrative Review of refused applications which was delivered by Janey Armstrong.

Activities

Our activity to raise awareness and provide support with the EU Settlement Scheme during the period June 2020 – June 2021 has been carried out thanks to three grants from the Scottish Government (June 2020 – September 2020; October 2020 – March 2021; April 2021 – June 2021) and funding from the Home Office shared with our partners from Feniks, which were the lead grant holder, to promote the Scheme in the Scottish Borders to cover October 2020 to March 2021. This grant was then extended from April 2021 to September 2021.

In our proposals to the Scottish Government to cover our activities from June – September 2020, we suggested the creation of a core project, which would bring together activities then operated under our general programme of outreach, briefing, and information events, together with the activities of the Settled Scotland Angels project. Our experience of operating the programmes until then was that activities carried out under our general programme frequently led to contacts and demand for the Settled programme, and conversely contacts and activities organised as part of the Settled programme led to a demand and interest for activities undertaken by the “general programme”. We thought, and it has been the case, that it would be more effective, and lead to a simplification of governance arrangements if the two strands were combined into one overall programme, with each element of the project being able to draw upon each other’s strengths.

In this context, our three proposals to the Scottish Government included, in general terms, the following activities:

- The supervision, provision, and support of our Settled Status Angels volunteers.
- Recruitment of new volunteers.
- Encouraging and supporting applications for settled status providing multilingual online and face-to-face support (when restrictions allowed it) to individuals
- Organising outreach and Q&A sessions, primarily on-line and via social media, to continue raising awareness about the need of EU citizens to apply to the EU Settlement Scheme (EUSS) if they want to remain in the UK after 30/06/2021, covering different themes:
 - o General information about the EUSS.
 - o Information about practical issues and problems arising for applicants to the EUSS scheme.
 - o Correcting mistakes in EUSS applications, and methods of seeking a review or submitting an appeal against a wrong decision.
 - o Reminding those with status about the need to keep details on digital profile up to date.
 - o Explaining the process of proving immigration status using the EUSS digital profile.
 - o Publicising the need for those with pre-settled status to apply again for settled status, including highlighting continuous residence rules and the relevant deadlines, and explaining the rules and process of bringing close family members to the UK after the end of the transition period.
 - o The importance of having a valid ID to make an application to the EUSS.

- Organising on-line specialist briefings with appropriately qualified experts on topics which have been the subject of regular queries and concerns, for organisations to inform them about the EUSS, and what they can do to support their workers or service:
 - o EUSS and vulnerable citizens
 - o rights of EU citizens to access public services, including housing and benefits.
 - o rights at work for EU citizens.
 - o pensions issues concerning EU citizens, including questions of transferability of state and private pensions within the EU.
 - o applications by EU citizens for UK nationality.
- Raising awareness about the EU Settlement Scheme online and offline via social media, newsletters or printable materials and distributing them with the help of our volunteers across Scotland.

For their part, our Home Office funding was aimed to organise EU Settlement Scheme support clinics in the Scottish Borders and promote the scheme online by organising multilingual information sessions and online and printable materials covering different aspects of the scheme.

Our events

During this 12-month period, we have been involved in the organisation and/or participation of 124 EUSS information sessions, meetings, briefing events and support clinics, which adds to more than 10 events a month.

1. We organised and delivered a total of 25 online multilingual information sessions for EU/EEA/Swiss citizens and their family members: 11 of them in collaboration with our partners from Feniks, 3 with the Royal Association for Deaf People, 1 with Citizens Advice Scotland, Lanarkshire Community Law Centre and the Student Awards Agency Scotland, 1 with the Italian Consulate in Edinburgh and 1 with Drummond Miller LLP.
2. We also organised 4 events with representatives from the Scottish Government, including the First Minister Nicola Sturgeon.
3. We were invited to participate in 10 online multilingual information sessions organised by the EU delegation in the UK, consulates, universities, organisations such as Settled, Grampian Regional Equality Council or community groups like Consejo de Residentes en el Norte, among others.
4. We attended 17 meetings to provide updates, training or raise awareness about the EU Settlement Scheme, for cross-party groups, ESOL teachers, community hubs, partnerships and forums covering different areas of Scotland, council workers, representatives of the construction sector or HMRC workers among others.
5. We organised 9 briefing events, specially designed for advisers and social workers from local authorities and third sector organisations covering different aspects of the EU Settlement Scheme and immigration and nationality law.
6. We took part in 3 roundtable discussions about Brexit, the EU Settlement Scheme and EU citizen communities in the UK.

7. Lastly, members of staff and volunteers organised 30 EUSS support clinics that were also supported by organisations such as Feniks, Oficina Precaria de Escocia, the Polish Consulate in Edinburgh, the Italian Consulate in Edinburgh, Perth & Kinross VAS Minorities Community Hub, Central of Scotland Regional Equality Council (CSREC), Angus Council, Shelter Aberdeen, Aberdeen Cyrenians, Aberdeen Council, Citizens Advice Inverness, and Glasgow Language Hub. Our EUSS advisers also participated in an extra 5 clinics organised by Feniks and Fife Migrant Forum. One of the clinics organised by Feniks was a 2-week open doors event just before the deadline to apply to the EU Settlement Scheme¹.

Nearly 1,900 people have registered for the outreach and briefing events that required registration which we organised during the period covered in this report. Although not all people who registered to our information sessions finally attended, everyone received a follow-up email with the recording and further information, so they could watch the session at their own time.

On top of this, our multilingual online sessions via Facebook Live had a total audience and reach of 18,124 unique viewers, 1,510 post engagements and an estimated reach of 55,157. These figures do not include the events and meetings we have been invited to deliver presentations.

The full list of events can be found in the tables below.

Multilingual Online Outreach Sessions organised by CRP			
Date	Event	Speakers	Reach
2 June 2020	Online Information about the EUSS in Spanish	In Collaboration with Settled. Speakers: Noelia Martinez, CRP Coordinator and Maria Llorente, Settled Volunteer Manager	488 unique viewers, 130 post engagements, estimated reach of 1,428
8 June 2020	Information session on the Transition Period in English	In Collaboration with Feniks. Speaker: Dorota Peszkowska, Feniks EU Settlement Scheme Project Officer	731 unique viewers, 42 post engagements, estimated reach of 2,395
9 June 2020	Online Information about the EUSS in Italian	In Collaboration with Settled. Speakers: Davide Bargna, Citizens	396 unique viewers, 53 post engagements,

¹ Citizens Rights Project staff and volunteers were present in 14 days of that 2-week clinic. Each day is counted as a separate event in the total count.

		Rights Project Board Member and Volunteer and Cristina Tegolo, Settled's Service Coordinator	estimated reach of 1,438
16 June 2020	Online Information about the EUSS in Bulgarian	In Collaboration with Settled. Speakers: Nora Sabir, CRP Volunteer, Toni Petkova, Settled's Service Coordinator. and Alena Ivanova Settled's volunteer	656 unique viewers, 45 post engagements, estimated reach of 2,096
23 June 2020	Online Information about the EUSS in Greek	Eleni Kepelian, CRP's Social Media Manager and Volunteer and George Tsak, CRP volunteer	204 unique viewers, 43 post engagements, estimated reach of 803
27 June 2020	Online Information about the EUSS in Lithuanian	Jurate Piepolyte, CRP volunteer	229 unique viewers, 11 post engagements, estimated reach of 1,098
14 July 2020	Online Information about the EUSS in Polish	Pawel Kopec, CRP Outreach Officer; Mira Waliwora, CRP Volunteer	361 unique viewers, 27 post engagements, estimated reach of 1,124
21 July 2020	Online Information about the EUSS in German	Katrin Uhlig, CRP Volunteer	293 unique viewers, 50 post engagements, estimated reach of 1,124
24 July 2020	Online Information about the EUSS in British Sign Language	In partnership with the Royal Association for Deaf People (RAD) Speakers: Pawel Kopec, CRP Outreach Officer, and Lisa Pepper,	8 attendees

		Project Support Worker at RAD	
11 August 2020	Online Information about the EUSS in Romanian	In collaboration with PKAVS Speakers: Andreia Serban, CRP Project Assistant and Volunteer; Nicolae-Nelu Adorian, CRP Volunteer; Bogdan Ionescu, Romanian Advice and Information Officer for PKAVS Minority Communities Hub	872 unique viewers, 70 post engagements, estimated reach of 2,734
25 September 2020	Romanian Information Session on Continuous Residence	Nicolae-Nelu Adorian, CRP Volunteer	923 unique viewers, 66 post engagements, estimated reach of 2,933
14 October 2020	Spanish Information Session about the EU Settlement Scheme	In Collaboration with Settled and the Spanish Embassy in London	6,158 unique viewers, 361 post engagements, estimated reach of 16,317
27 October 2020	Brexit and the EU Settlement Scheme - Information Session	In Collaboration with Stirling Students Union	78 registrations and 43 attendees
12 November 2020	Presentation "How to Prove Your Status"	Nicolae-Nelu Adorian, CRP Volunteer	1,016 unique viewers, 87 post engagements, estimated reach of 3,532
25 November 2020	Information Session on the EU Settlement Scheme in British Sign Language (updates, how to prove the status and update	In partnership with the Royal Association for Deaf People (RAD) Speakers: Pawel Kopec, CRP Outreach Officer, and Lisa Pepper,	11 attendees

	the personal details)	Project Support Worker at RAD	
2 December 2020	Information session about the EUSS in Spanish	In partnership with Settled and the Spanish Embassy in the UK	237 people registered and 113 attended.
9 December	EU Settlement Scheme Deadlines Explained. 5 separate presentations in English, Polish, Spanish, Italian and Romanian	Organised in Collaboration with Feniks. Dorota Peszkowska, Feniks EU Settlement Scheme Project Officer (English and Polish), Noelia Martinez, CRP Coordinator (Spanish), Davide Bargna, Citizens Rights Project Board Member and Volunteer (Italian), Nicolae-Nelu Adorian, CRP Volunteer (Romanian)	2,124 unique viewers, 240 post engagements, estimated reach of 6,105
18 December 2020	Information Session and Q&A on the EU Settlement Scheme for the Scottish Government EU Network	Janey Armstrong, Partner at Drummond Miller LLP and Noelia Martinez, CRP Coordinator	49 attendees
28 January 2020	EU students in Scotland after Brexit	Andy Knox, Lanarkshire Community Law Centre and Alan Scott from Students Awards Agency Scotland	217 registrations, 166 attendees
30 January 2020	Apply for a passport to get pre-settled status information	Organised in Collaboration with Feniks.	2,282 unique viewers, 133 post engagements,

	sessions in English, Polish, Italian, Greek, Romanian and Spanish.	Speakers: Dorota Peszkowska, Feniks EU Settlement Scheme Project Officer (English and Polish), Elizabeth Mulero, CRP Volunteer (Spanish), Davide Bargna, Citizens Rights Project Board Member and Volunteer (Italian), Nelu Adorian, CRP Volunteer (Romanian), Eleni Kepelian, CRP Social Media Manager and Volunteer.	estimated reach of 6,614
26 February 2020	Information session on changes in EU citizens' rights after 01/01/2021 in British Sign Language	In partnership with the Royal Association for Deaf People (RAD) Speakers: Pawel Kopec, CRP Outreach Officer, and Lisa Pepper, Project Support Worker at RAD	9 attendees
17 March 2021	Online presentation in Greek about the latest updates on the EUSS	Organised with Hellenic Mail, the main Greek media outlet in the UK. Presented by CRP Social Media Manager and Volunteer Eleni Kepelian.	134 unique viewers, 19 post engagements, estimated reach of 461
28 April 2021	Online presentation in Italian about the latest updates on the EUSS	Organised in collaboration with the Italian Consulate in Edinburgh.	125 unique viewers, 21 post engagements, estimated reach of 286

		Presented by Davide Bargna, Citizens Rights Project Board Member and Volunteer	
7 May 2021	Online presentation in Polish about the latest updates on the EUSS to commemorate Europe Day	Organised in collaboration with the EU Delegation in the UK. Pawel Kopec, CRP Outreach Officer and Ewa Jamróz, Settled's Volunteer	915 unique viewers, 112 post engagements, estimated reach of 2,079
26 May 2021	Online Q&A session on the EUSS and other citizens' rights matters in British Sign Language	In partnership with the Royal Association for the Deaf (RAD) Pawel Kopec, CRP Outreach Officer and Lisa Pepper (Project Support Worker)	9 attendees

Online briefing sessions organised by CRP

Date	Event	Speaker	Attendees
25 June 2020	Implications of the new family reunion rights for family members of "people of Northern Ireland"	Una Boyd Immigration Project Co-ordinator for the Committee on the Administration of Justice (CAJ)	61 people registered, 43 attendees
2 July 2020	EU citizens and local government services in Scotland	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	83 registrations, 54 attendees
6 August 2020	British Nationality for EU Citizens	Andy Knox, Principal Solicitor at Lanarkshire Community Law Centre (LCLC)	254 registrations and 134 attendees

13 October 2020	EUSS and vulnerable citizens (Part 1)	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	127 registrations and 94 attendees
20 October 2020	EUSS and vulnerable citizens (Part 2)	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	122 people registered and 60 attendees
2 November 2020	Online networking event and information session with EU/EEA/Swiss organisations in Scotland	Noelia Martinez, CRP Coordinator, Pawel Kopec, CRP Outreach Officer and Gabriella Ingle, CRP Volunteer Coordinator	12 registered and 9 attended
19 February 2021	Criminality and the EUSS	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	92 people registered and 67 attendees
3 March 2021	Joining family members of EU nationals after Brexit.	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	146 people registered and 70 attended.
19 April 2021	EU citizens access to pensions and benefits	Post-doctoral researcher at Glasgow University, Dr Miller-Westoby	169 people registered and 104 attended.

Webinar and briefings attendees rated our events 4.7 in a scale of 5. Most people who left feedback thought that our presentations were very useful, informative, clear and easy to follow, and our speakers knowledgeable and engaging.

"I thought the presentation was excellent. Very well presented, engaging, and contained clear, concise information." webinar on Implications of the new family reunion rights for family members of "people of Northern Ireland"

"Very clear, concise and general. Mr. Knox was not able to go deep into the specifics, but as he said, every case is quite specific." webinar on British Nationality for EU citizens.

"It was very interesting and informative. Now I understand the timescales better and the need to act now", webinar on Vulnerable Citizens and the EU Settlement Scheme Part I

"It provided information I had not thought of", webinar on Vulnerable Citizens and the EU Settlement Scheme Part I

“The subject is very vast, but the presentation was nevertheless complete and exhaustive”,
webinar on access to welfare and pensions

Online sessions organised with representatives from the Scottish Government			
Date	Representative	Description	Attendees
4 August 2020	Ben Macpherson MSP, then Scottish Government Minister for Migration	An online question and answer event for EU citizens in Scotland	99 people registered, 62 attendees
22 December 2020	Ben Macpherson MSP, then Scottish Government Minister for Migration	An online question and answer event for EU citizens in Scotland	169 registrations, 35 attendees
24 March 2021	Jenny Gilruth MSP, Scottish Government Minister for Europe and International Development	Online meeting for organisations providing support to EU citizens	48 registrations and attendees
23 June 2021	First Minister Nicola Sturgeon	A visit to our offices in St Margaret house to learn more about the work of the Feniks and CRP partnership, and the concerns and challenges of the projects after the EUSS deadline.	Board members, Project Coordinators, Outreach officer, volunteers and clients of Citizens Rights Project and Feniks

Events and meeting organised by other organisations			
Information sessions			
Date	Host Organisation	CRP Speaker	Topic
18 June 2020	Hellenic Community of Edinburgh	Gabriela Ingle Volunteers' Coordinator	Talk about the necessity of submitting applications to the EUSS for the Hellenic community in Scotland
23 September 2020	Spanish Society at the University of Edinburgh	Noelia Martinez, CRP Coordinator	Presentation in Spanish about the EUSS for students. The event was also attended by the Spanish Consul.
4 November 2020	General Consulate of France in London.	Pascale Crozier, CRP Volunteer	EUSS Presentation in French
16 November 2020	Spanish Consulate in Edinburgh	Noelia Martinez, CRP Coordinator	EUSS and Citizens Rights in Scotland. Presentation in Spanish.
23 November 2020	Tlumaczenia24, Polish video blogger	Pawel Kopec, CRP Outreach Officer	Live interview about EUSS in Polish
10 December 2020	Consejo de Residentes Españoles en el Norte	Noelia Martinez, CRP Coordinator	EUSS presentation in Spanish for au pairs working in the UK
16 December 2020	Settled and Merseyside Polonia	Pawel Kopec, CRP Outreach Officer	EUSS presentation in Polish
23 February 2021	International Officer at Stirling Students' Union	Pawel Kopec, CRP Outreach Officer; Eleni Kepelian, CRP Social Media Manager and Volunteer	The EU Settlement Scheme and Citizens' Rights Project's services. Presentation in English. This was part of the International

			Festival at Stirling University
30 March 2021	Settled and Spanish Embassy in the UK	Noelia Martinez, CRP Coordinator	Presentation in Spanish and Q&A about the latest updates on the EUSS.
18 March 2021	Grampian Regional Equality Council	Pawel Kopec, CRP Outreach Officer	EUSS presentation in English at their language cafe.
21 April 2021	Angus Council	Pawel Kopec, CRP Outreach Officer	EUSS presentation in English for their ESOL conversation group
24 May 2021	Juntos por un CRE	Noelia Martinez, CRP Coordinator	EUSS presentation in Spanish
31 May 2021	Glasgow Loves EU	Noelia Martinez, CRP Coordinator, Gabriela Ingle, Volunteers' coordinator	Talk about the EUSS
Meetings and training			
Date	Host Organisation	Speaker	Topic
8 October 2020	Cross Party Group in Poland	Pawel Kopec, CRP Outreach Officer	Presentation about our volunteers' map and resources. Encouraged people from different organisations to contact us if they would like to get any leaflets or posters.
12 November 2020	Glasgow City Mission	Noelia Martinez, CRP Coordinator	EUSS presentation to the staff who was going to work in their overnight centre so they were aware of the services users they can refer to the project.

17 November 2020	Eldon Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS our services in the Scottish Borders, follow up by an email with more information and resources. These meetings are attended by stakeholders of the Scottish Borders council, support services and third sector organisations in the area.
18 November 2020	Stirlingshire Voluntary Enterprise Children's and Families Forum	Noelia Martinez, CRP Coordinator	The forum aims to work collaboratively and strategically in order to bring about the best outcomes for children and families in Stirling. CRP was invited to this meeting to raise awareness about the EU Settlement Scheme with a special focus on children in care and care leavers.
9 December 2020	Cheviot Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS and our services in the Scottish Borders, follow up by an email with more information and resources. These meetings are attended by stakeholders of the Scottish Borders council, support services and third

			sector organisations in the area.
19 January 2021	Berwickshire Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS and our services in the Scottish Borders, follow up by an email with more information and resources. These meetings are attended by stakeholders of the Scottish Borders council, support services and third sector organisations in the area.
19 January 2021	Tweeddale Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS and our services in the Scottish Borders, follow up by an email with more information and resources. These meetings are attended by stakeholders of the Scottish Borders council, support services and third sector organisations in the area.
11 February 2021	Edinburgh College	Pawel Kopec, CRP Outreach Officer	Presentation about the EU Settlement Scheme and Citizens' Rights Project's services to teachers from Edinburgh College. Presentation has been recorded and shared with other

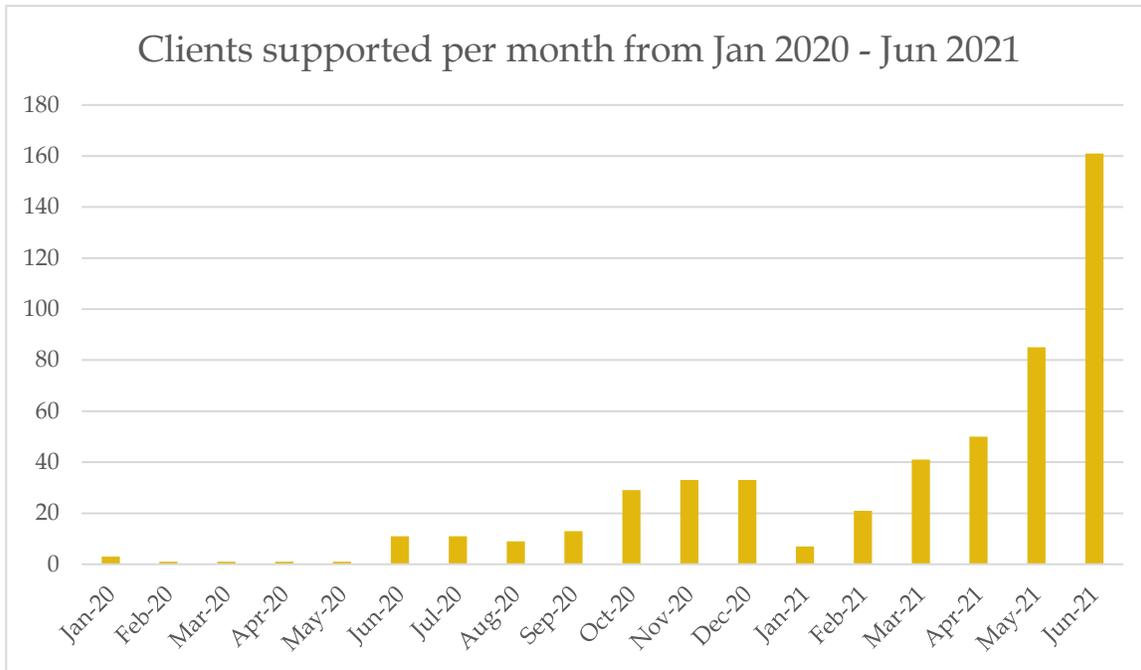
			staff members, including teachers from ESOL classes. They were certain that a number of their EU students might benefit from our services.
11 February 2021	No Recourse, North East Partnership	Pawel Kopec, CRP Outreach Officer; Gabriela Ingle, CRP Volunteer Coordinator	Presentation of our services and resources to encourage cooperation with the organisation that take part in this network and increase awareness about the EUSS in the area.
16 March 2021	Grampian Regional Equality Council	Pawel Kopec, CRP Outreach Officer	Presentation at their Language Works meeting. These regular meetings are aimed to help migrants with language skills related to employability. In the presentation we focused on explaining confusing terms from the EU Settlement Scheme like 'Indefinite Leave to Remain', 'continuous residence' or 'Withdrawal Agreement'. We also explained how to prove the status to employers and how to update details on the digital profile.

18 March 2021	Romanian Embassy in the UK	Andreia Serban, CRP Project Assistant and Volunteer	Virtual meeting with the Romanian ambassador who wanted to speak with community representatives to discuss how the embassy can support the projects they collaborate with.
13 April 2021	No Resource, North East Partnership	Pawel Kopec, CRP Outreach Officer	Discussion around the details of cooperation with providing EUSS support in Aberdeen and Aberdeenshire
29 April 2021	Advice Workers Forum	Pawel Kopec, CRP Outreach Officer	Presentation about the EUSS and our resources and services to representatives of different organisations in the region
26 May 2021	HMRC	Pawel Kopec, CRP Outreach Officer	EUSS training session for Edinburgh Region EU Nationals Network in HRMC
7 June 2021	HMRC	Pawel Kopec, CRP Outreach Officer	EUSS training session for Edinburgh Region EU Nationals Network in HRMC
10 June 2021	Aberdeen City Council	Pawel Kopec, CRP Outreach Officer	Online information session about the EUSS
22 June 2021	Scottish Building Federation	Pawel Kopec, CRP Outreach Officer	EUSS presentation for representatives of the construction sector in Scotland

Roundtables and discussions			
Date	Host Organisation	Speaker	Topic
27 October 2020	Brexit Alliance Civil Society	Noelia Martinez, CRP Coordinator	The EU Settlement Scheme across the UK: challenges ahead
23 February 2021	Shared Futures and No Recourse, North East Partnership	Noelia Martinez, CRP Coordinator	“The Human Cost of Brexit” - We were invited to do a presentation on this Roundtable Discussion Highlighting the Impact of Brexit on the Lives of EU Citizens in the Northeast of Scotland. Our Project Coordinator did a presentation on the human impact of the EU Settlement Scheme based on the experience of the project
26 May 2021	University of Strathclyde	Noelia Martinez, CRP Coordinator	“What’s next for EU citizens in the UK? Building resilience and mitigating risks in EU citizen communities post-Brexit.” The event focused on discussing solutions going forward that benefit EU citizens. It also aimed to be the start of shaping a network bringing academics and organisations together.

Our support service: queries and EUSS applications

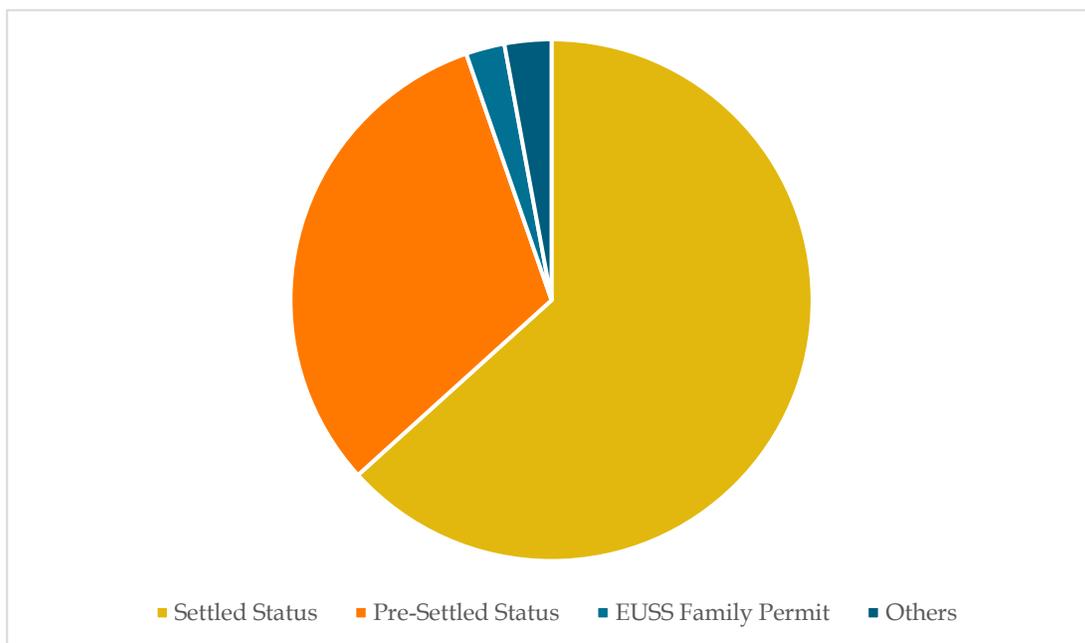
We supported 511 citizens with their EU Settlement Scheme since we registered our first client on 22 January 2020 until 30 June 2021. This, however, does not include the clients from the Scottish Borders, Edinburgh and the Lothians that we have referred to our partners from Feniks, or that have attended the clinics we have organised together, and the citizens that we helped in the clinic organised by Fife Migrants Forum on 22/05/2021.



Types of applications

63.3% were for settled status, 31.4% pre-settled status, 2.4% EUSS Family Permits and the remaining 2.9% frontier worker permits, Windrush scheme or unknown.

Nearly 10% of our clients have criminality records and nearly 10% required a paper application.



Referrals

Nearly 22% of the applications required higher level of support. These clients were referred to CAS -LCLC Solicitor Service (97), IOM (6), Blair Melville Teneu Legal (3) or Here for Good (2).

19 clients who got in touch with us were from outside Scotland and were referred to our sister organisation, Settled.

Vulnerability

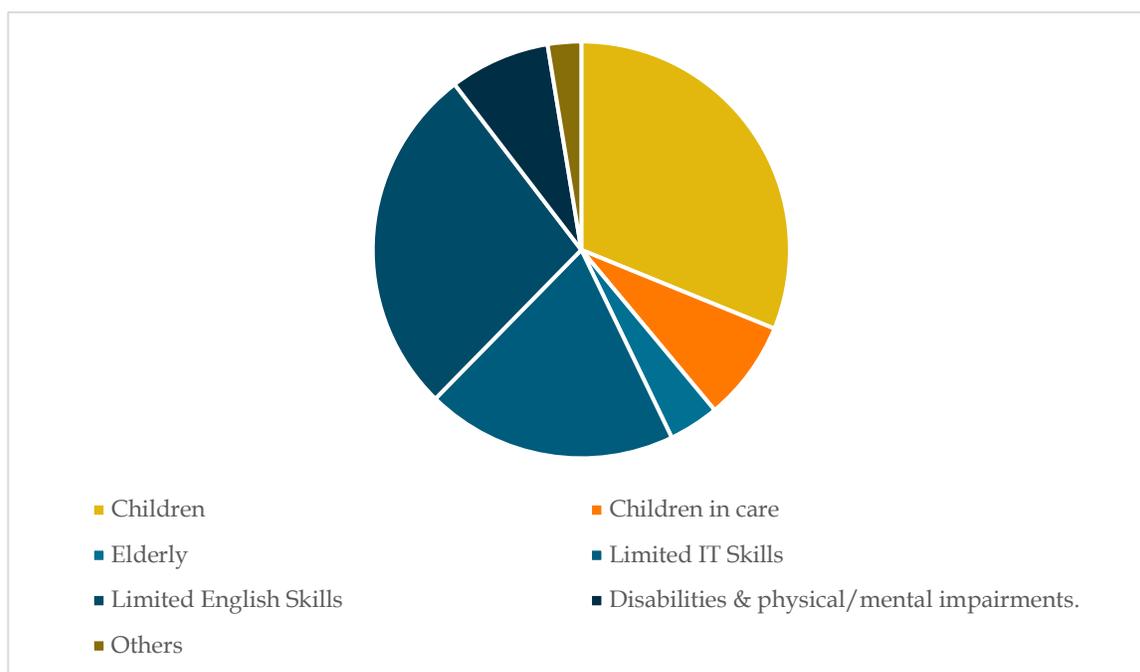
64% of our clients have some type of vulnerability and faced barriers when applying to the EU Settlement Scheme. More than 18% of those have more than one vulnerability.

Nearly 30% of the citizens we helped were children. Of those 6% were children in care. 3% were elderly.

15% have limited IT skills and 21% limited English skills.

Nearly 6% have disabilities & physical/mental impairments.

2% were homeless, victims of domestic abuse and/or have some kind of addiction.

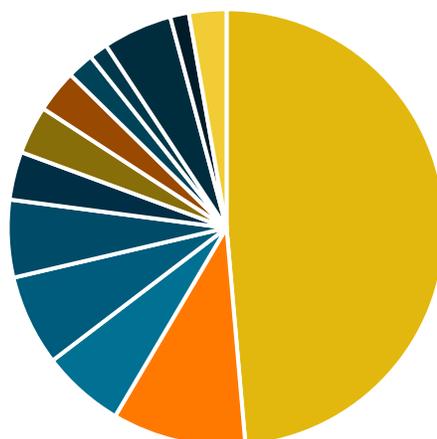


Nationalities

48.1% Polish (246), 9.8% Spanish (50), 6.7% Italian (34), 6.1% Romanian (31), 5.7% non-EEA (29), 3.5% Lithuanian (18), 3.5% Portuguese (18), 3.1% Hungarian (16), 2% Greek (10), 1.4% Latvian (7), 1.4% Swedish (7), 6.8% are French (6), German (6), Slovak (4), Dutch (3), Norwegian (3), Belgium (2), Bulgarian (2), Cypriot (1), Czech (1), Finnish (1), Serbian (1).

We did not record the nationality of 2.7% of the citizens we helped.

Nationalities



Polish Spanish Romanian Italian Non-EEA Lithuanian Portuguese
 Hungarian Greek Latvian Others Swedish Unknown

During the past year most of our 1 to 1 support has been provided online. However, and despite this, we have still managed to organise 47 clinics in 20 different locations around Scotland thanks to our volunteers and other organisations. It was important for us to be able to provide face to face support, as most of our vulnerable clients struggle with online communication. You can see a list of the support clinics below.

EUSS support clinics organised by CRP or run with the support of CRP	
Date	Place
4/11/2020	Hawick in collaboration with Feniks
7/11/2020	Hawick in collaboration with Feniks
14/11/2020	Duns in collaboration with Feniks
18/11/2020	Duns in collaboration with Feniks
28/11/2020	Edinburgh in collaboration with Oficina Precaria
30/1/20201	Edinburgh, in collaboration with Feniks and Oficina Precaria
3/2/2021	Dunbar, in collaboration with Feniks
10/2/2021	Chirnside, in collaboration with Feniks
20/2/2021	Dunbar, in collaboration with Feniks
27/2/2021	Edinburgh, in collaboration with Feniks and Oficina Precaria
15/2/2021	Edinburgh, in collaboration with Feniks and Oficina Precaria
24/4/2021	Edinburgh (organised by our volunteers from Oficina Precaria)
15/5/2021	Aberdeen, in collaboration with the General Consulate of Poland
19/5/2021	Glasgow, in collaboration with the General Consulate of Poland

22/5/2021	Kirkcaldy, in collaboration with Fife Migrants Forum
22/5/2021	Greenock, in collaboration with the General Consulate of Italy
22/5/2021	Galashiels, In collaboration with Feniks
23/5/2021	Dundee
23/5/2021	Inverness, in collaboration with Citizens Advice Inverness and the General Consulate of Poland
29/5/2021	Montrose
29/5/2021	Falkirk, in collaboration with CSREC
29/5/2021	Glasgow
5/6/2021	Perth, in collaboration with PKVAS
5/6/2021	Elgin
9/6/2021	Eyemouth, in collaboration with Feniks
12/6/2021	Oban
12/6/2021	Glasgow
15/6/2021	Dundee
14-27/6/2021	Edinburgh, in collaboration with Feniks
19/6/2021	Aberdeen
21/6/2021	Forfar, in collaboration with Angus Council
21/6/2021	Aberdeen (organised by our volunteers from Shelter and Aberdeen Cyrenians)
24/6/2021	Aberdeen (organised by our volunteers from Shelter and Aberdeen Cyrenians)
28/6/2021	Aberdeen (organised by our volunteers from Shelter and Aberdeen Cyrenians)

Part of our support service was answering queries via email, social media, SMS, WhatsApp or phone calls. Since we started recording queries in March 2020, we have answered nearly 1000 queries.



Our clients have rated our support service 4.9 in a scale of 5. This is what they say about us:

"The support that you provide is extremely useful. Thank you very much"

"I have spent hours trying to solved a problem to access my status. I have try calling and sending emails several times to the home office, the consulate... and I have never received an answer until I have found the Citizens Rights Project. The service has been flawless and impeccable. Fast, effective, kind and decisive. Thank you for offering this service. It is a lifesaver!"

"Extremely helpful and professional! Very satisfied with the service."

"Their attitude and their interest in my work is commendable."

"I am very happy everything is perfect" 🥰

"Nice service, very helpful"

Other outreach activities

In December 2020, considering further restrictions caused by coronavirus pandemic, the CRP organised a huge mailing campaign to reach service providers who deal with vulnerable citizens in Scotland. The campaign was designed to provide information regarding the EUSS and support we offer. Thanks to our volunteers, we managed to compile addresses of over 1200 care homes in Scotland to where we posted letters, posters and leaflets, as well as asking for help to identify those elderly EU citizens who might still need to apply for settled status. Similarly, we sent letters to over 100 Foodbanks and all Job Centres in Scotland.

We have established a good relationship with several EU consulates in Scotland including Polish, Hungarian, Romanian, Spanish, Italian and German, which has resulted in receiving several referrals and enquiries regarding cases of vulnerable EU nationals.

Our extensive mailing campaign targeting different departments providing services to vulnerable citizens in all Local Authorities in Scotland resulted in a high number of referrals from social workers, especially those involved with children in care. We have discovered that our contact details (particularly of our Settled volunteers coordinator) have been passed around between departments of different Local Authorities as an emergency contact for queries regarding the EUSS.

Moreover, we regularly produce multilingual infographics, posters, leaflets, blog posts and videos covering different aspects of the EU Settlement Scheme and citizens rights. You can find most of these in our [public padlet](#) and in our [Vimeo channel](#).

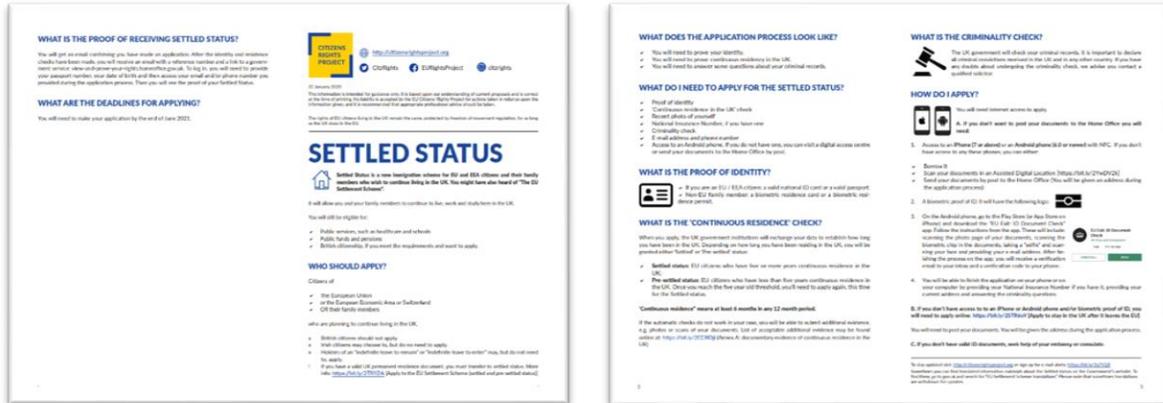
We have produced, for instance, two multilingual posters in 19 and 9 languages respectively: one to appeal EU citizens and another one to reach out to non-EEA and dual nationals.



We created a leaflet that was translated to Polish, Spanish, Italian, Romanian, Greek, Bulgarian, Hungarian, Latvian, Lithuanian and Russian. This was designed based on queries about the EU Settlement received from our clients.



We also developed a ‘Settled Status guide’ for EUSS applicants covering practical aspects on how to apply for pre-settled and settled status. This was translated to Polish, Spanish, Bulgarian, Romanian and Russian.



We created multilingual videos explaining the concept on [continuous residence](#), [things about the EUSS that people who wanted to move to the UK should know](#), or how to [prove](#) and/or [update](#) details in your status.

Our staff and board members also raised awareness about citizens’ rights and the EU Settlement Scheme and some of its challenges writing articles for our blog and other publications such as [Why COVID-19 jeopardises the EU Settlement Scheme \(and what the Home Office can do about it\)](#) [originally published on The London School of Economics and Political Science Brexit blog on 13/5/2020]; [Applying for settled and pre-settled status requires genuine residence](#) [originally published in Free Movement on 29/9/2020]; [EU/EEA/Swiss nationals with criminality issues – information on applying for Settled or pre-settled status \(EU Settlement Scheme\)](#); [Register to vote in Scottish Parliament elections](#); and [Thousands of EU children in UK risk becoming illegal immigrants on July 1, even if born in the country](#).

Lastly, we developed multilingual infographics on things such as:

- How and when to get a National Insurance Number



- The new EHIC card

Who can apply for a new UK European Health Insurance card (EHIC)?

EU/EEA/Swiss citizens or their family members who have been living in the UK since before 1 January 2021

Dual UK/EU nationals who meet all the following requirements:

- acquired British citizenship through naturalization
- were a citizen of an EU country, Switzerland, Norway, Iceland or Liechtenstein before also becoming a British citizen
- have retained their nationality of one of those countries



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CITIZENS RIGHTS PROJECT

- Who needs to apply to the EU Settlement Scheme

Who needs to apply to the EU Settlement Scheme?

CHILDREN

The EU Settlement Scheme is not only for adult EU citizens. Children must also apply if they do not have British citizenship.

Children's application can be linked with a parent's application. If you want to know how to do that, please contact us to receive free advice and support



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Who needs to apply to the EU Settlement Scheme?

ELDERLY

No matter how long you have been living in the UK, if you are EU/EEA/Swiss citizen and do not have ILR or qualify for the Windrush scheme, you have to apply to the EU Settlement Scheme.

If you are not sure about your current status or do not feel comfortable with an online application, please contact us to receive free advice and support.



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CITIZENS RIGHTS PROJECT

- Changes after 1/1/2021

Changes in movement between the EU and the UK
after 01/01/2021

DRIVING IN THE UK

Visitors with a **non-UK driving licence** can drive in the UK. You do not need an international driving permit (IDP).

If you have vehicle insurance issued in the EU, Iceland, Liechtenstein, Norway, or Switzerland, you should carry an insurance green card or other valid proof of insurance.



CITIZENS RIGHTS PROJECT

- Criminality issues when applying to the EUSS

Criminality and the application for settled status



If you have criminality issues and have applied for settled or pre-settled status, but have not heard back for more than 3 months, it may mean that your application has been put on hold because the Police records still show that your case is ongoing, or the conviction is unspent.

If that is your case, you should:

1 of 4

CITIZENS RIGHTS PROJECT

Step 1:



Call the Home Office resolution centre (0300 123 7379) and ask about the status of your application.

You will need your application number, your passport/ID number, your date of birth, the contact details that you used for your application, including the answers for the memorable questions, and your phone at hand; or access to your emails.

IF YOU NEED HELP, CONTACT US:
INFO@CITIZENSRIGHTSPROJECT.ORG

2 of 4

CITIZENS RIGHTS PROJECT

Step 2:



If the application has been put on hold and you don't know why, you may want to consider making a Subject Access Request (SAR) on the Police website:

<https://www.scotland.police.uk/access-to-information/data-protection/subject-access-requests/>

To make a SAR, you will need to send a copy of your proof of ID and current address to the police. Then you will receive a confirmation that your records have been updated.

IF YOU NEED HELP, CONTACT US:
INFO@CITIZENSRIGHTSPROJECT.ORG

3 of 4

CITIZENS RIGHTS PROJECT

Step 3:



After you receive a confirmation from the Police, call the Home Office resolution centre and inform them about the update of your records.

They should then be able to consider your application within a few weeks.

IF YOU NEED HELP, CONTACT US:
INFO@CITIZENSRIGHTSPROJECT.ORG

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CITIZENS RIGHTS PROJECT

THE RIGHTS CENTRE PILOT IN EDINBURGH

Our rights centre project started in January 2021 thanks to grant from the National Lottery Fund in Scotland. This aim to be a pilot project of a service we envision to extend to other areas in Scotland and EU languages in the future. Currently, the Rights Centre offer support to Spanish and Polish nationals residing in Edinburgh.

The service was not opened to the public immediately as we first needed to set up our processes and provide some training for our two part time advisers.

They have attended workshops in:

- Housing Law
- Tax and Poverty
- Voting resources
- Criminality and the EU Settlement Scheme
- Benefits Eligibility for Migrants
- Employment Tribunal Essentials
- How to challenge decisions - Mandatory Reconsiderations and other tactics (Scotland) Training CPAG
- Brexit: The Implications for EEA Nationals in Scotland.

We officially opened the service for referrals from other organisations on February 8. The day after of sending the email to several organisations in Edinburgh, we got our first referral. This was a Spanish citizen who has lost their job due to Covid19 and was struggling to secure employment during the pandemic. She needed new accommodation and due to her economic situation, she was unable to pay for a deposit for a new flat. She was referred to Shelter which were able to provide a deposit for a new accommodation and inform about EdIndex social housing.

The service was then open to citizens from April 6. We announce this in our social media and share with relevant Polish and Spanish Facebook groups. Since the service was set up, we have supported 43 individuals: 26 Polish nationals and 15 Spanish nationals. We have also been approached by 2 Portuguese citizens and we are assessing how we might be able to help them, as they need language support.

People who approached our services needed support with housing issues (many lived in unsuitable or temporary housing for years and are looking for our help with speaking to their housing officers) lack of income, tax credits, accessing social benefits (universal credit, Personal Independence Payment (PIP) disability benefit) employment and debt. Most clients required more than one appointment, either because the adviser needed to consult other services, review previous paperwork or gather more information from the clients. On many occasions, cases last for weeks before they get solved. In others, clients have more than one query.

A few organisations are now referring clients to us, namely: Feniks, Streetwork, Health all Around, Shelter. Action Group, Carr Gomm, Oficina Precaria Scotland and Access to Industry.

We are also collaborating with Civil Legal Assistance Office (CLAO) and we have already referred to them a housing case that is ready to be heard at the First-tier tribunal.

Both organisations and clients have given us very positive feedback about our service, mainly, because it allows them to break the language barrier. Some organisations find the service extremely helpful because without it they must use an interpretation service to help clients, and that “creates difficulty and barriers in communication, and it is time consuming. It can be particularly challenging to use interpreters when trying to advocate on behalf of a client with third parties” Other define the rights centre as “essential”, as it has helped their clients seek new employment or improve their employment situation, navigate complex social security systems, ask for help or communicate effectively in English. “Having a service which supports them in their own language and offers advice on benefits and housing options is indispensable.”

On their part, clients have been happy with the level of service. When asked if they would like to be referred to other organisations (when our remit is limited e.g CLAO) they were happy as long as I was accompanying them and explained the process in their own language. It seems that having someone taking their cases in their own language would benefit them greatly.

Although this service was initially opened to support EU citizens during the covid-19 crisis in Spanish and Polish, it was clearly apparent very early on that there was a real need to have this service to cater other nationalities and other social contexts. The EUSS deadline being one of them. From the deadline the fate of EU citizen residing in the UK will change and though these changes that are currently unknown, there is a certainty that some EU citizens will need support: e.g. Immigration status, access to benefits, entitlement to work.

Our Right Centre advisors are also volunteers for our EUSS service funded by the Scottish Government and the Home Office. Due to the high demand in the last two weeks before the deadline, they were contracted to help our EUSS service by answering phone, text and email queries. While providing this service, it became apparent to them that many of the people who contacted the Citizens Rights Project with EUSS queries, needed extra support around issues that are within the Rights Centre remit. Our EUSS service operates in the whole Scotland and caters to all EU nationalities. This means that sometimes these cases had to be referred to other organisations as the Rights centre only operates within the Edinburgh area.

ALL OUR RIGHTS IN LAW

In September 2020 our project was approached by the Human Rights Consortium Scotland to asked if Citizens Rights Project will be interested in holding conversations with people who have migrated to Scotland around what should be done to progress these economic and social rights in the country. These views & experiences would then be fed into the National Taskforce who were developing the proposals.

In January 2020, the project hosted four online conversations in Polish, Spanish, Italian and Romanian that were organised by reaching out to our followers, clients that we have supported and organisations we have collaborated with.

The four reports that were collated helped produce the report [All Our Rights In Law: views from the wider public. A report to the National Taskforce on Human Rights Leadership](#)

ANNEX

Our resources

- [Padlet page](#) with multilingual digital material (some are available in print version).
- [Padlet page](#) with useful information and documents for our volunteers
- [Vimeo page](#) with video presentations and recordings of our webinars.

Our reports and articles

- [“Brexit and EU citizens in Scotland: Impacts, challenges and support needs”](#) (January 2019)
- [“EU Settlement Scheme: lessons from Scotland”](#) (June 2019)
- [EU Settlement Scheme: Citizen Report](#) (July 2020)
- [EU/EEA/Swiss nationals with criminality issues – information on applying for Settled or pre-settled status \(EU Settlement Scheme\)](#) (December 2020)
- [Citizens’ Rights Project Research Briefing: EU citizens’ access to welfare benefits and pensions](#) (March 2021)
- [Register to vote in Scottish Parliament elections](#) (March 2021)
- [Applying to the EUSS after the 30th June deadline](#) (July 2021)
- [Proving your right to work in the UK](#) (July 2021)

External reports and articles

- [Why COVID-19 jeopardises the EU Settlement Scheme \(and what the Home Office can do about it\)](#) (May 2020)
- [EU citizens’ political rights in the UK: Barriers to political participation & recommendations for better representation](#) (August 2020)
- [Briefing: Children of migrants in the UK](#) (August 2020)
- [Applying for settled and pre-settled status requires genuine residence](#) (September 2020)
- [Unsettled Status – 2020: Which EU Citizens are at Risk of Failing to Secure their Rights after Brexit?](#) (September 2020)
- [Brexit on the Backburner: Citizens’ Rights and the Implementation of the Withdrawal Agreement in a Pandemic](#) (September 2020)
- [Digital Immigration Status: a monitoring framework](#) (September 2020)

- [Statement on the impact of EU Settlement Scheme digital-only status on the Roma Community in the UK](#) (October 2020)
- [When the Clapping Stops: EU Care Workers after Brexit](#) (January 2021)
- [All Our Rights In Law: views from the wider public. A report to the National Taskforce on Human Rights Leadership](#) (January 2021)
- [Late applications to the EU Settlement Scheme](#) (April 2021)
- [Briefing: what happens to EU citizens who miss the settled status deadline?](#) (June 2021)
- [A digital status in practice: first report on the findings from the 3million's digital status reporting tool](#) (June 2021)
- [The EU Settlement Scheme and the Hostile Environment](#) (June 2021)
- [Fudging the fallout of the EUSS deadline: the chasm between law and practice profoundly undermines the rule of law](#) (July 2021)

Providing information, support and advice to EU citizens in Scotland

Citizens Rights Project is a Scottish Charity, SC051204, regulated by the Scottish Charity Regulator (OSCR); a company limited by guarantee in Scotland, company number SC561815; and regulated by OISC Ref No. N201900077.

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