

# ANNUAL ACTIVITY REPORT (June 2020-December 2021)

**CITIZENS  
RIGHTS  
PROJECT**

Report of our principal activities  
June 2020 – December 2021

Citizens Rights Project is a Scottish Charity, SC051204, regulated by the Scottish Charity Regulator (OSCR); a company limited by guarantee in Scotland, company number SC561815; and regulated by OISC Ref No. N201900077.

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## SUMMARY

The Citizens' Rights Project is a non-for-profit organisation launched in Spring 2018 to provide information, advice and support for EU27 citizens in Scotland about their rights before and after Brexit, and to connect with groups and organisations working with the EU27 citizens community.

This is a report of the activity we undertook between June 2020 and December 2021 for five different programmes: one funded by the Scottish Government to provide outreach, information and briefing events on EU withdrawal and citizens' rights, and advice and support to citizens who needed to apply to the EU Settlement Scheme (EUSS); one funded to our partners from Feniks by the Home Office to collaborate in the delivery of an EUSS outreach and support programme in the Scottish borders, Aberdeenshire and Dundee; one in partnership with Settled funded by the Justice Together Initiative to address the current shortage of free, expert and locally

accessible legal advice for complex cases related to the EU Settlement Scheme in Scotland; one funded by the National Lottery Community Fund to provide online support during Covid-19 to the Polish and Spanish communities in Edinburgh; one funded to our partners from Settled to provide high level immigration advice and lastly, a collaboration with the Human Rights Consortium in Scotland to organise and hold 4 conversations in Italian, Spanish, Romanian and Polish for a report for the project All Our Rights in Law.

Due to the pandemic, most of our work and activities for the four programmes have been carried out online, with a limited number of exceptions of face-to-face support when restrictions allowed it, or when providing help online was not an option. In those cases, risk and health and safety assessments, procedures and measures have been put in place to safeguard our staff, volunteers, clients, and any other person who was part of it.

We were able to develop these activities thanks to a small, but very committed team of 7 to 9 members of staff (most of them working par-time) and 40 to 50 volunteers, 45 of which are OISC Level 1 (limited to the EUSS) advisers, who worked incredibly hard to make sure our services reached as many citizens as possible, to avoid leaving any one behind. Our close cooperation with other organisations providing EUSS support, local authorities, consulates, third sector organisations and grassroots and community organisations from different areas of Scotland, but also UK-wide, has also been key to the success of our programmes.

As part of our activity, we have also developed videos, infographics, documents and other materials, sometimes in different languages, to disseminate and explain different aspects of the EUSS and citizens' rights, as well as the support available. Our website, social media and database have also been important elements in our programme to promote our activity and distribute information.

The project has received positive feedback for these programmes, both from participants and partner organisations, and it has shown, once again, a need to engage further with certain EU citizens groups, not only before the EU Settlement Scheme deadline but also for the future.

## THE PROJECT IN NUMBERS

	31/01/2019	31/12/2021	Increase
<b>Unique visits on the website</b>	34,327	494,338	1,340%
<b>Unique visitors on the website</b>	9,015	136,025	1,409%
<b>Followers in Facebook, Twitter and Instagram</b>	2,025	6,224	207%
<b>Events organised/collaborated in</b>	15	204	1,260%
<b>Registrations/Tickets booked for our events</b>	1,507	5,151 <sup>1</sup>	242%
<b>Update/Newsletter subscribers</b>	198 <sup>5</sup>	443	124%

<sup>1</sup> Not all our information sessions required registrations. This figure does not include the people who engaged with the outreach sessions that were broadcast live in Facebook and did not required registration.

## IN THE PRESS

- [EU Settlement Scheme – four weeks to go.](#) | The Scottish Farmer (05/06/2021)
- [EU Settlement Scheme support clinic to run in Elgin at the weekend](#) | Grampian Online (03/06/2021) | [The Northern Scot](#) (03/06/2021) | [Forres Gazette](#) (03/06/2021)
- [Help at hand in Howgate for Falkirk's EU citizens as deadline looms](#) | The Falkirk Herald (28/05/2021)
- [Eleventh-hour bid to ensure EU citizens living in Highlands secure UK settled status before June deadline](#) | Ross-shire Journal (16/05/2021)
- [Warning for EU citizens in UK as settled status deadline looms post-Brexit](#) | The National (14/05/2021)
- [EU Settlement Scheme – 50 days left to apply](#) | The Scottish Farmer (14/05/2021)
- [Τι είναι το Citizens Rights Project.](#) | Hellenic Mail (18/12/2020)
- [ΜΕΤΑΝΑΣΤΕΥΣΗ ΣΤΗ ΣΚΩΤΙΑ: ΟΤΙ ΧΡΕΙΑΖΕΤΑΙ ΝΑ ΞΕΡΕΤΕ. ΜΕΡΟΣ Α.](#) | Hellenic Mail (01/12/2020)
- [Interview on EUSS with Polish vlogger on Facebook](#) | Tłumaczenia24 (23/11/2020)
- [Get your EU farm workers settled!](#) | The Scottish Farmer (08/10/2020)
- [EUSS & Citizens' Rights Project](#) | Scottish Tourism Alliance (05/10/2020)
- [Meet our members: Interview with our Project Coordinator](#) | SCVO (10/09/2020)
- [British Nationality for EU Citizens: a Citizens Rights Project webinar](#) | Scottish Housing News (30/07/2020)
- [Scottish Government supports EU Citizens Rights Project](#) | Scottish Housing News (03/07/2020)
- [EU citizens and local government services: free webinar from the Citizens Rights Project](#) | Scottish Legal News (26/06/2020)
- [Webinar: New family reunion rights may be relevant to people born in Northern Ireland](#) | Scottish Legal News (15/05/2020)

# EUSS AWARENESS RAISING AND SUPPORT

## Background

The programme developed by the Citizens Rights Project (CRP) between June 2020 and December 2021 answered a need in the community for information and support with Settlement Scheme applications from EU citizens, especially those who were more vulnerable or isolated, which was identified in the earlier stages of the project. This was a continuation of the programme carried out between August 2019 and May 2020, and a response to feedback received from outreach and briefing events organised between February and June 2019 and November - December 2018, as well as recommendations from our research reports "[Brexit and EU citizens in Scotland: Impacts, challenges and support needs](#)" (January 2019), "[EU Settlement Scheme: lessons from Scotland](#)" (June 2019), "[EU Settlement Scheme: Citizen Report](#)" (July 2020), "[Issues with the EU Settlement Scheme and EU citizens' rights report](#)" (June 2021), and "[Manifiesto conjunto sobre la pérdida de derechos tras el Brexit](#)" (November 2021), in partnership with Spanish organisations and immigration experts based in the UK.

Our first report highlighted the need to "develop ways of supporting EU citizens who may not be able to access information or make an application [under the EU Settlement Scheme] due to issues such as literacies, mental health problems, and disabilities" and to "build on trusted contacts to facilitate accessing information and support." Our successive reports not only confirmed this too, but also spotted other vulnerable communities, such as children in care, and problems with the scheme even after having made an application and got a successful outcome.

Moreover, our experience in raising awareness and providing support to EU citizens in partnership with organisations across Scotland has continually proven both the value of a collaborative approach, and also the need to disseminate EUSS information among third sector organisations, community groups and local government to make sure that we reached as many EU citizens as possible. These sessions gave staff and volunteers from those organisations the knowledge and tools they need to successfully support EU citizens in their areas. This was especially important during the pandemic, as these organisations were our only link to the most vulnerable, who are often isolated from the online world. The lockdown meant that we were unable to organise face-to-face information sessions around Scotland, and that we needed to move all our activity online. We were very much aware that this limited the people that we could reach and that it was key that we continue engaging them with support and social services.

Although Citizens' Rights Project is a young and small organisation with the challenging aim of delivering activities in the whole of Scotland, it has quickly become a benchmarking organisation in the nation and UK-wide, when it comes to EU citizens' rights. The previous section, "the project in numbers" is a good reflection of this. As you will be able to see in the section "Our EUSS support service: queries and applications", the number of queries we have received and the amount of people who has approached our project to get support with their applications has exponentially grown in the past year, especially during the two months previous to the 30/06/2021 deadline. Moreover, we are continuously approached by university researchers, journalists, other

organisations and institutions such as consulates, among others, to be interviewed, participate in their events, delivered information sessions or help their service users.

After the deadline, our level of activity did not decrease. We continued supporting our existing clients and we started to get queries from clients who missed the deadline, often vulnerable and with very complex cases which required more resources. We have also supported clients with family reunion applications, moving from pre-settled to settled status, and accessing, updating and proving the status. Moreover, at the end of 2021 we also experienced an increase of queries from people who had moved to the UK after 2021 and either applied to the EUSS without being eligible to it or were hoping to apply once in the UK because they thought they were entitled to apply for it.

### **Our volunteers**

Since the beginning of the 'Settled Scotland' project, we have recruited over 130 volunteers from across the country. Unfortunately, due to the pandemic, many of our volunteers had to withdraw from the project for many reasons: from personal health problems, change in family or personal circumstances, to, most commonly, the necessity to leave Scotland and return to their home countries. At the moment, the CRP has 50 registered volunteers, of whom 45 are OISC Level 1 (EUSS) accredited. 30 of them have been actively supporting clients with information and immigration advice, while the rest assist us with interpreting, connecting us with clients, and promoting our activities on social media and within their local areas. For example, a volunteer from Portobello organised a CRP stall during a 'Portobello market' in December 2020, while another volunteer from Dundee regularly promotes our services during her weekly short videos on Facebook addressed to the local Polish community. 4 of our volunteers have subsequently become CRP part-time staff members. We are still receiving enquiries from people who wish to volunteer for us.

Apart from providing regular immigration support, our volunteers have also delivered several online information sessions (see the tables below), helped with translating various information materials (both printed and digital posters, leaflets, infographics, web content, etc.), and supported our mailing campaigns by searching for care homes', food banks', Job Centres', and employers' addresses (see more details below).

Our volunteers include service workers from various charities and organisations, such as Shelter, Aberdeen Cyrenians, West of Scotland Regional Equality Council, Central Scotland Regional Equality Council, Oficina Precaria, Teens+ and Skills Development Scotland. We have recruited volunteers that speak several European languages, such as Spanish, Polish, Bulgarian, Hungarian, German, French, Italian, Romanian, Swedish, Latvian, Portuguese, Dutch and Slovak. Thanks to our volunteers our team can cover 22 languages and most areas in Scotland.

We stay in touch with our volunteers via regular emails, messages and calls. On top on that we organise 'catch up' sessions every 2 to 3 months to update them on any changes in immigration rules, our activities and subsequent campaigns and projects. These online meetings also provide an opportunity to hear from our volunteers about their ideas, successes and struggles. We take all suggestions and comments on board, and make sure

that all ideas are addressed and followed up. We understand the importance of delivering proper training and have organised regular sessions for both new and 'old' volunteers. All training sessions have been open to all our volunteers who, apart from learning about new aspects of our services, might also wish to refresh their memory in immigration law related to the EUSS. The training sessions in immigration law for the volunteers have been delivered either by Jen Ang from Just Right Scotland or by Janey Armstrong from Drummond Miller LLP. The most recent was on Administrative Review of refused applications which was delivered by Janey Armstrong.

After the deadline to apply to the EU Settlement Scheme, we circulated two online forms to our volunteers asking for their feedback and ideas for the future. We received a total of 22 responses. Overall, the volunteers have been very satisfied with their experience with the CRP. One problem arising from the feedback was the difficulties in the referral process to higher level solicitors and the further lack of higher-level immigration support for the clients. However, the volunteers who responded to the feedback forms are keen to continue their involvement with the CRP and provided several interesting ideas for our future activities.

From October 2021, five of our current volunteers have also participated in our project with Settled, to provide higher level support to complex cases.

## **Activities**

Our activity to raise awareness and provide support with the EU Settlement Scheme during the period June 2020 – December 2021 has been carried out thanks to four grants from the Scottish Government (June 2020 – September 2020; October 2020 – March 2021; April 2021 – September 2021; October – December 2021); funding from the Home Office shared with our partners from Feniks, which were the lead grant holder, to promote the Scheme in the Scottish Borders from October 2020 to September 2021; and the Scottish Borders, Aberdeenshire and Dundee from October to December 2021; and financial support from the Justice Together Initiative shared with our partners from Settled to address the current shortage of free, expert and locally accessible legal advice for complex cases related to the EU Settlement Scheme in Scotland from October 2021 to October 2024.

In our proposals to the Scottish Government to cover our activities from June 2020 – December 2021, we suggested the creation of a core project, which would bring together activities then operated under our general programme of outreach, briefing, and information events, together with the activities of the Settled Scotland Angels project. Our experience of operating the programmes until then was that activities carried out under our general programme frequently led to contacts and demand for the Settled programme, and conversely contacts and activities organised as part of the Settled programme led to a demand and interest for activities undertaken by the "general programme". We thought, and it has been the case, that it would be more effective, and lead to a simplification of governance arrangements if the two strands were combined into one overall programme, with each element of the project being able to draw upon each other's strengths.

In this context, our three proposals to the Scottish Government included, in general terms, the following activities:

- The supervision, provision, and support of our Settled Status Angels volunteers.
- Recruitment of new volunteers.
- Encouraging and supporting applications for settled status providing multilingual online and face-to-face support (when restrictions allowed it) to individuals
- Organising outreach and Q&A sessions, primarily on-line and via social media, to continue raising awareness about the need of EU citizens to apply to the EU Settlement Scheme (EUSS) if they want to remain in the UK after 30/06/2021, covering different themes:
  - General information about the EUSS.
  - Information about practical issues and problems arising for applicants to the EUSS scheme.
  - Correcting mistakes in EUSS applications, and methods of seeking a review or submitting an appeal against a wrong decision.
  - Reminding those with status about the need to keep details on digital profile up to date.
  - Explaining the process of proving immigration status using the EUSS digital profile.
  - Publicising the need for those with pre-settled status to apply again for settled status, including highlighting continuous residence rules and the relevant deadlines, and explaining the rules and process of bringing close family members to the UK after the end of the transition period.
  - The importance of having a valid ID to make an application to the EUSS.
- Organising on-line specialist briefings with appropriately qualified experts on topics which have been the subject of regular queries and concerns, for organisations to inform them about the EUSS, and what they can do to support their workers or service:
  - EUSS and vulnerable citizens
  - rights of EU citizens to access public services, including housing and benefits.
  - rights at work for EU citizens.
  - pensions issues concerning EU citizens, including questions of transferability of state and private pensions within the EU.
  - applications by EU citizens for UK nationality.
- Raising awareness about the EU Settlement Scheme online and offline via social media, newsletters or printable materials and distributing them with the help of our volunteers across Scotland.
- From July 2021, encourage and support EU citizens to make late applications to the EUSS, as well as supporting pre-settled to settled applications, family member applications, supporting people encountering issues due to outstanding applications. It will emphasise to EU citizens that their rights continue broadly as before, explain any changes which may affect them, and highlight sources of information and support to help them enjoy those rights. Some of this work will be delivered in conjunction with CRP's sister organisation. "Settled". Both organisations will share resources, strategies, and ideas to reach as many EU citizens as possible.

Our Home Office funding was complementary to the above and it aimed to organise EU Settlement Scheme support clinics in the Scottish Borders, Aberdeenshire and Dundee and promote the scheme online by organising multilingual information sessions, organise one-to-one support clinics, and create online and printable materials covering different aspects of the scheme.

Lastly, our joint project with our sister organisation Settled aimed to:

- Support Settled’s Immigration Advice Manager in Scotland to facilitate and provide online, by phone, by zoom and where essential face-to-face on cases involving late applications, refusals, transitions from Settled to Pre-Settled Status, Zambrano cases (and other derivative rights) and requests for family members to join EU citizens in the UK. Providing communications messages and information materials to reach and inform EU citizens about their rights and about the service offered by this project, translated where appropriate.
- Harnessing our strong community links across statutory, voluntary and grassroots organisations in Scotland to disseminate information materials and raise awareness of the project.
- Identifying and reaching clients who are appropriate for Level 2 help – including vulnerable and isolated individuals such as homeless people, victims of domestic violence, children in care, disabled people and minority communities within European communities.

### **Our events**

During this 18-month period, we have been involved in the organisation and/or participation of 131 EUSS information sessions, meetings, briefing events and support clinics, which adds to more than 10 events a month.

1. We organised and delivered a total of 28 online multilingual information sessions for EU/EEA/Swiss citizens and their family members: 13 of them in collaboration with our partners from Feniks, 4 with the Royal Association for Deaf People, 1 with Citizens Advice Scotland, Lanarkshire Community Law Centre and the Student Awards Agency Scotland, 1 with the Italian Consulate in Edinburgh and 1 with Drummond Miller LLP.
2. We also organised 4 events with representatives from the Scottish Government, including the First Minister Nicola Sturgeon.
3. We were invited to participate in 10 online multilingual information sessions organised by the EU delegation in the UK, consulates, universities, organisations such as Settled, Grampian Regional Equality Council or community groups like Consejo de Residentes en el Norte, among others.
4. We attended 17 meetings to provide updates, training or raise awareness about the EU Settlement Scheme, for cross-party groups, ESOL teachers, community hubs, partnerships and forums covering different areas of Scotland, council workers, representatives of the construction sector or HMRC workers among others.
5. We organised 12 briefing events, specially designed for advisers and social workers from local authorities and third sector organisations covering

different aspects of the EU Settlement Scheme and immigration and nationality law.

6. We took part in 4 roundtable discussions about Brexit, the EU Settlement Scheme and EU citizen communities in the UK.
7. Lastly, members of staff and volunteers organised 30 EUSS support clinics that were also supported by organisations such as Feniks, Oficina Precaria de Escocia, the Polish Consulate in Edinburgh, the Italian Consulate in Edinburgh, Perth & Kinross VAS Minorities Community Hub, Central of Scotland Regional Equality Council (CSREC), Angus Council, Shelter Aberdeen, Aberdeen Cyrenians, Aberdeen Council, Citizens Advice Inverness, and Glasgow Language Hub. Our EUSS advisers also participated in an extra 5 clinics organised by Feniks and Fife Migrant Forum. One of the clinics organised by Feniks was a 2-week open doors event just before the deadline to apply to the EU Settlement Scheme<sup>1</sup>.

More than 2,100 people have registered for the outreach and briefing events that required registration which we organised during the period covered in this report. Although not all people who registered to our information sessions finally attended, everyone received a follow-up email with the recording and further information, so they could watch the session at their own time.

On top of this, our multilingual online sessions via Facebook Live had a total audience and reach of 18,539 unique viewers, 1,525 post engagements and an estimated reach of 56,053. These figures do not include the events and meetings we have been invited to deliver presentations.

The full list of events can be found in the tables below.

<b>Multilingual Online Outreach Sessions organised by CRP</b>			
<b>Date</b>	<b>Event</b>	<b>Speakers</b>	<b>Reach</b>
2 June 2020	Online Information about the EUSS in Spanish	In Collaboration with Settled. Speakers: Noelia Martinez, CRP Coordinator and Maria Llorente, Settled Volunteer Manager	488 unique viewers, 130 post engagements, estimated reach of 1,428
8 June 2020	Information session on the Transition Period in English	In Collaboration with Feniks. Speaker: Dorota Peszkowska, Feniks EU Settlement Scheme Project Officer	731 unique viewers, 42 post engagements, estimated reach of 2,395

<sup>1</sup> Citizens Rights Project staff and volunteers were present in 14 days of that 2-week clinic. Each day is counted as a separate event in the total count.

9 June 2020	Online Information about the EUSS in Italian	In Collaboration with Settled. Speakers: Davide Bargna, Citizens Rights Project Board Member and Volunteer and Cristina Tegolo, Settled's Service Coordinator	396 unique viewers, 53 post engagements, estimated reach of 1,438
16 June 2020	Online Information about the EUSS in Bulgarian	In Collaboration with Settled. Speakers: Nora Sabir, CRP Volunteer, Toni Petkova, Settled's Service Coordinator. and Alena Ivanova Settled's volunteer	656 unique viewers, 45 post engagements, estimated reach of 2,096
23 June 2020	Online Information about the EUSS in Greek	Eleni Kepelian, CRP's Social Media Manager and Volunteer and George Tsak, CRP volunteer	204 unique viewers, 43 post engagements, estimated reach of 803
27 June 2020	Online Information about the EUSS in Lithuanian	Jurate Piepolyte, CRP volunteer	229 unique viewers, 11 post engagements, estimated reach of 1,098
14 July 2020	Online Information about the EUSS in Polish	Pawel Kopec, CRP Outreach Officer; Mira Waliwora, CRP Volunteer	361 unique viewers, 27 post engagements, estimated reach of 1,124
21 July 2020	Online Information about the EUSS in German	Katrin Uhlig, CRP Volunteer	293 unique viewers, 50 post engagements, estimated reach of 1,124
24 July 2020	Online Information about the EUSS in British Sign Language	In partnership with the Royal Association for Deaf People (RAD)	8 attendees

		Speakers: Pawel Kopec, CRP Outreach Officer, and Lisa Pepper, Project Support Worker at RAD	
11 August 2020	Online Information about the EUSS in Romanian	In collaboration with PKAVS Speakers: Andreia Serban, CRP Project Assistant and Volunteer; Nicolae-Nelu Adorian, CRP Volunteer; Bogdan Ionescu, Romanian Advice and Information Officer for PKAVS Minority Communities Hub	872 unique viewers, 70 post engagements, estimated reach of 2,734
25 September 2020	Romanian Information Session on Continuous Residence	Nicolae-Nelu Adorian, CRP Volunteer	923 unique viewers, 66 post engagements, estimated reach of 2,933
14 October 2020	Spanish Information Session about the EU Settlement Scheme	In Collaboration with Settled and the Spanish Embassy in London	6,158 unique viewers, 361 post engagements, estimated reach of 16,317
27 October 2020	Brexit and the EU Settlement Scheme - Information Session	In Collaboration with Stirling Students Union	78 registrations and 43 attendees
12 November 2020	Presentation "How to Prove Your Status"	Nicolae-Nelu Adorian, CRP Volunteer	1,016 unique viewers, 87 post engagements, estimated reach of 3,532
25 November 2020	Information Session on the EU Settlement Scheme in British Sign Language (updates,	In partnership with the Royal Association for Deaf People (RAD)	11 attendees

	how to prove the status and update the personal details)	Speakers: Pawel Kopec, CRP Outreach Officer, and Lisa Pepper, Project Support Worker at RAD	
2 December 2020	Information session about the EUSS in Spanish	In partnership with Settled and the Spanish Embassy in the UK	237 people registered and 113 attended.
9 December	EU Settlement Scheme Deadlines Explained. 5 separate presentations in English, Polish, Spanish, Italian and Romanian	Organised in Collaboration with Feniks.  Dorota Peszkowska, Feniks EU Settlement Scheme Project Officer (English and Polish), Noelia Martinez, CRP Coordinator (Spanish), Davide Bargna, Citizens Rights Project Board Member and Volunteer (Italian), Nicolae-Nelu Adorian, CRP Volunteer (Romanian)	2,124 unique viewers, 240 post engagements, estimated reach of 6,105
18 December 2020	Information Session and Q&A on the EU Settlement Scheme for the Scottish Government EU Network	Janey Armstrong, Partner at Drummond Miller LLP and Noelia Martinez, CRP Coordinator	49 attendees
28 January 2020	EU students in Scotland after Brexit	Andy Knox, Lanarkshire Community Law Centre and Alan Scott from Students Awards Agency Scotland	217 registrations, 166 attendees

30 January 2020	Apply for a passport to get pre-settled status information sessions in English, Polish, Italian, Greek, Romanian and Spanish.	Organised in Collaboration with Feniks.  Speakers: Dorota Peszkowska, Feniks EU Settlement Scheme Project Officer (English and Polish), Elizabeth Mulero, CRP Volunteer (Spanish), Davide Bargna, Citizens Rights Project Board Member and Volunteer (Italian), Nelu Adorian, CRP Volunteer (Romanian), Eleni Kepelian, CRP Social Media Manager and Volunteer.	2,282 unique viewers, 133 post engagements, estimated reach of 6,614
26 February 2020	Information session on changes in EU citizens' rights after 01/01/2021 in British Sign Language	In partnership with the Royal Association for Deaf People (RAD)  Speakers: Pawel Kopec, CRP Outreach Officer, and Lisa Pepper, Project Support Worker at RAD	9 attendees
17 March 2021	Online presentation in Greek about the latest updates on the EUSS	Organised with Hellenic Mail, the main Greek media outlet in the UK.  Presented by CRP Social Media Manager and Volunteer Eleni Kepelian.	134 unique viewers, 19 post engagements, estimated reach of 461
28 April 2021	Online presentation in Italian about the	Organised in collaboration with the Italian	125 unique viewers, 21 post engagements,

	latest updates on the EUSS	Consulate in Edinburgh.  Presented by Davide Bargna, Citizens Rights Project Board Member and Volunteer	estimated reach of 286
7 May 2021	Online presentation in Polish about the latest updates on the EUSS to commemorate Europe Day	Organised in collaboration with the EU Delegation in the UK.  Pawel Kopec, CRP Outreach Officer and Ewa Jamróz, Settled's Volunteer	915 unique viewers, 112 post engagements, estimated reach of 2,079
26 May 2021	Online Q&A session on the EUSS and other citizens' rights matters in British Sign Language	In partnership with the Royal Association for the Deaf (RAD)  Pawel Kopec, CRP Outreach Officer and Lisa Pepper (Project Support Worker)	9 attendees
12 July 2021	Live Information Session in English on Facebook about Late Applications	In partnership with Feniks  Dorota Peszkowska, Feniks EU Settlement Scheme Project Officer	896 people reached, 15 post engagements,
25 August 2021	Free webinar on the new Points-Based Immigration System	In partnership with Fragomen  Gemma Hyslop, Manager and Solicitor & Ali Ali. Paralegal	23 people registered, 14 attended
8 September 2021	The situation of EU citizens after the EU Settlement Scheme deadline –	In partnership with the Royal Association for the Deaf (RAD)	9 attendees

	information session in BSL	Pawel Kopec, CRP Outreach Officer and Lisa Pepper (Project Support Worker)	

### Online briefing sessions organised by CRP

Date	Event	Speaker	Attendees
25 June 2020	Implications of the new family reunion rights for family members of "people of Northern Ireland"	Una Boyd Immigration Project Co-ordinator for the Committee on the Administration of Justice (CAJ)	61 people registered, 43 attendees
2 July 2020	EU citizens and local government services in Scotland	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	83 registrations, 54 attendees
6 August 2020	British Nationality for EU Citizens	Andy Knox, Principal Solicitor at Lanarkshire Community Law Centre (LCLC)	254 registrations and 134 attendees
13 October 2020	EUSS and vulnerable citizens (Part 1)	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	127 registrations and 94 attendees
20 October 2020	EUSS and vulnerable citizens (Part 2)	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	122 people registered and 60 attendees
2 November 2020	Online networking event and information session with EU/EEA/Swiss organisations in Scotland	Noelia Martinez, CRP Coordinator, Pawel Kopec, CRP Outreach Officer and Gabriella Ingle, CRP Volunteer Coordinator	12 registered and 9 attended

19 February 2021	Criminality and the EUSS	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	92 people registered and 67 attendees
3 March 2021	Joining family members of EU nationals after Brexit.	Janey Armstrong, partner and expert in immigration law at Drummond Miller LLP	146 people registered and 70 attended.
19 April 2021	EU citizens access to pensions and benefits	Post-doctoral researcher at Glasgow University, Dr Miller-Westoby	169 people registered and 104 attended.
19 August 2021	Webinar on late applications to the EU Settlement Scheme	Janey Armstrong from Drummond Miller LLP	84 people registered, 65 attended.
7 December 2021	The EU Settlement Scheme deadline has passed – now what?	Noelia Martinez, Project Coordinator at CRP; Pawel Kopec, Outreach and Information Officer at CRP; Gabriela Ingle, Outreach and Communication Officer at CRP- Settled JTI project	108 people registered and 73 attended.

Webinar and briefings attendees rated our events 4.7 in a scale of 5. Most people who left feedback thought that our presentations were very useful, informative, clear and easy to follow, and our speakers knowledgeable and engaging.

*“I thought the presentation was excellent. Very well presented, engaging, and contained clear, concise information.”* webinar on Implications of the new family reunion rights for family members of “people of Northern Ireland

*“Very clear, concise and general. Mr. Knox was not able to go deep into the specifics, but as he said, every case is quite specific.”* webinar on British Nationality for EU citizens.

*“It was very interesting and informative. Now I understand the timescales better and the need to act now”,* webinar on Vulnerable Citizens and the EU Settlement Scheme Part I

*“It provided information I had not thought of”,* webinar on Vulnerable Citizens and the EU Settlement Scheme Part I

*“The subject is very vast, but the presentation was nevertheless complete and exhaustive”,*  
webinar on access to welfare and pensions

<b>Online sessions organised with representatives from the Scottish Government</b>			
<b>Date</b>	<b>Representative</b>	<b>Description</b>	<b>Attendees</b>
4 August 2020	Ben Macpherson MSP, then Scottish Government Minister for Migration	An online question and answer event for EU citizens in Scotland	99 people registered, 62 attendees
22 December 2020	Ben Macpherson MSP, then Scottish Government Minister for Migration	An online question and answer event for EU citizens in Scotland	169 registrations, 35 attendees
24 March 2021	Jenny Gilruth MSP, Scottish Government Minister for Europe and International Development	Online meeting for organisations providing support to EU citizens	48 registrations and attendees
23 June 2021	First Minister Nicola Sturgeon	A visit to our offices in St Margaret house to learn more about the work of the Feniks and CRP partnership, and the concerns and challenges of the projects after the EUSS deadline.	Board members, Project Coordinators, Outreach officer, volunteers and clients of Citizens Rights Project and Feniks

<b>Events and meeting organised by other organisations</b>			
<b>Information sessions</b>			
<b>Date</b>	<b>Host Organisation</b>	<b>CRP Speaker</b>	<b>Topic</b>
18 June 2020	Hellenic Community of Edinburgh	Gabriela Ingle Volunteers' Coordinator	Talk about the necessity of submitting applications to the EUSS for the Hellenic

			community in Scotland
23 September 2020	Spanish Society at the University of Edinburgh	Noelia Martinez, CRP Coordinator	Presentation in Spanish about the EUSS for students. The event was also attended by the Spanish Consul.
4 November 2020	General Consulate of France in London.	Pascale Crozier, CRP Volunteer	EUSS Presentation in French
16 November 2020	Spanish Consulate in Edinburgh	Noelia Martinez, CRP Coordinator	EUSS and Citizens Rights in Scotland. Presentation in Spanish.
23 November 2020	Tlumaczenia24, Polish video blogger	Pawel Kopec, CRP Outreach Officer	Live interview about EUSS in Polish
10 December 2020	Consejo de Residentes Españoles en el Norte	Noelia Martinez, CRP Coordinator	EUSS presentation in Spanish for au pairs working in the UK
16 December 2020	Settled and Merseyside Polonia	Pawel Kopec, CRP Outreach Officer	EUSS presentation in Polish
23 February 2021	International Officer at Stirling Students' Union	Pawel Kopec, CRP Outreach Officer; Eleni Kepelian, CRP Social Media Manager and Volunteer	The EU Settlement Scheme and Citizens' Rights Project's services. Presentation in English. This was part of the International Festival at Stirling University
30 March 2021	Settled and Spanish Embassy in the UK	Noelia Martinez, CRP Coordinator	Presentation in Spanish and Q&A about the latest updates on the EUSS.
18 March 2021	Grampian Regional Equality Council	Pawel Kopec, CRP Outreach Officer	EUSS presentation in English at their language cafe.

21 April 2021	Angus Council	Pawel Kopec, CRP Outreach Officer	EUSS presentation in English for their ESOL conversation group
24 May 2021	Juntos por un CRE	Noelia Martinez, CRP Coordinator	EUSS presentation in Spanish
31 May 2021	Glasgow Loves EU	Noelia Martinez, CRP Coordinator, Gabriela Ingle, Volunteers' coordinator	Talk about the EUSS
Meetings and training			
Date	Host Organisation	Speaker	Topic
8 October 2020	Cross Party Group in Poland	Pawel Kopec, CRP Outreach Officer	Presentation about our volunteers' map and resources. Encouraged people from different organisations to contact us if they would like to get any leaflets or posters.
12 November 2020	Glasgow City Mission	Noelia Martinez, CRP Coordinator	EUSS presentation to the staff who was going to work in their overnight centre so they were aware of the services users they can refer to the project.
17 November 2020	Eldon Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS our services in the Scottish Borders, follow up by an email with more information and resources. These meetings are attended by stakeholders of the Scottish Borders

			council, support services and third sector organisations in the area.
18 November 2020	Stirlingshire Voluntary Enterprise Children's and Families Forum	Noelia Martinez, CRP Coordinator	The forum aims to work collaboratively and strategically in order to bring about the best outcomes for children and families in Stirling. CRP was invited to this meeting to raise awareness about the EU Settlement Scheme with a special focus on children in care and care leavers.
9 December 2020	Cheviot Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS and our services in the Scottish Borders, follow up by an email with more information and resources. These meetings are attended by stakeholders of the Scottish Borders council, support services and third sector organisations in the area.
19 January 2021	Berwickshire Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS and our services in the Scottish Borders, follow up by an email with more information and resources. These

			meetings are attended by stakeholders of the Scottish Borders council, support services and third sector organisations in the area.
19 January 2021	Tweeddale Community Hub	Noelia Martinez, CRP Coordinator	Short presentation about the EUSS and our services in the Scottish Borders, follow up by an email with more information and resources. These meetings are attended by stakeholders of the Scottish Borders council, support services and third sector organisations in the area.
11 February 2021	Edinburgh College	Pawel Kopec, CRP Outreach Officer	Presentation about the EU Settlement Scheme and Citizens' Rights Project's services to teachers from Edinburgh College. Presentation has been recorded and shared with other staff members, including teachers from ESOL classes. They were certain that a number of their EU students might benefit from our services.
11 February 2021	No Recourse, North East Partnership	Pawel Kopec, CRP Outreach Officer; Gabriela Ingle, CRP	Presentation of our services and resources to

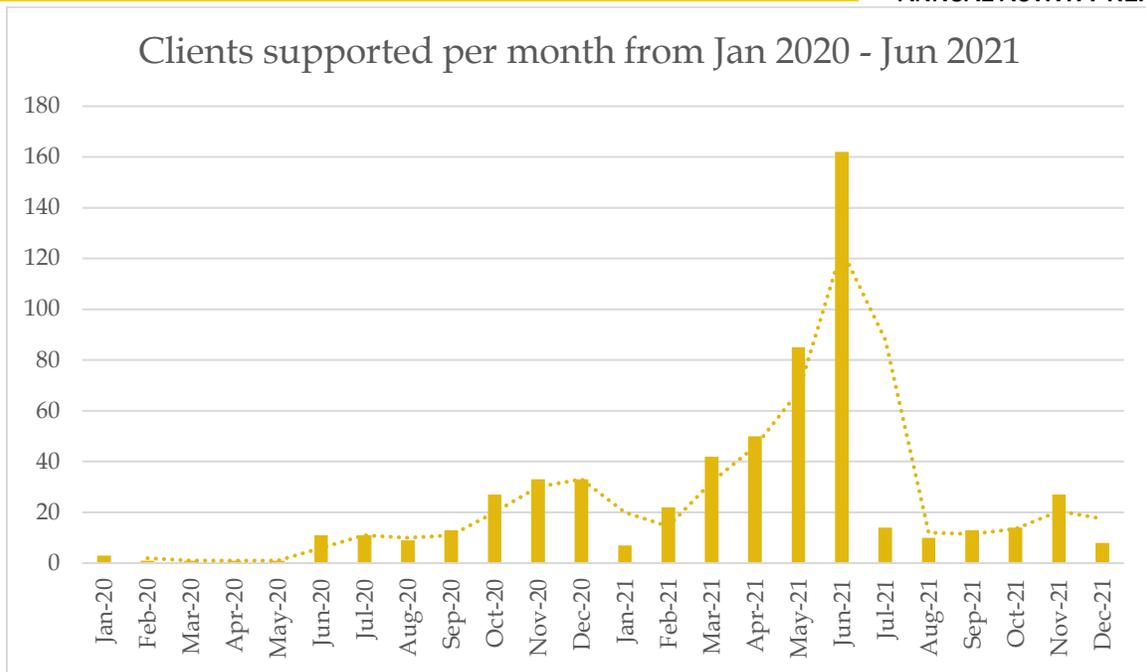
		Volunteer Coordinator	encourage cooperation with the organisation that take part in this network and increase awareness about the EUSS in the area.
16 March 2021	Grampian Regional Equality Council	Pawel Kopec, CRP Outreach Officer	Presentation at their Language Works meeting. These regular meetings are aimed to help migrants with language skills related to employability. In the presentation we focused on explaining confusing terms from the EU Settlement Scheme like 'Indefinite Leave to Remain', 'continuous residence' or 'Withdrawal Agreement'. We also explained how to prove the status to employers and how to update details on the digital profile.
18 March 2021	Romanian Embassy in the UK	Andreia Serban, CRP Project Assistant and Volunteer	Virtual meeting with the Romanian ambassador who wanted to speak with community representatives to discuss how the embassy can support the projects they collaborate with.

13 April 2021	No Resource, North East Partnership	Pawel Kopec, CRP Outreach Officer	Discussion around the details of cooperation with providing EUSS support in Aberdeen and Aberdeenshire
29 April 2021	Advice Workers Forum	Pawel Kopec, CRP Outreach Officer	Presentation about the EUSS and our resources and services to representatives of different organisations in the region
26 May 2021	HMRC	Pawel Kopec, CRP Outreach Officer	EUSS training session for Edinburgh Region EU Nationals Network in HRMC
7 June 2021	HMRC	Pawel Kopec, CRP Outreach Officer	EUSS training session for Edinburgh Region EU Nationals Network in HRMC
10 June 2021	Aberdeen City Council	Pawel Kopec, CRP Outreach Officer	Online information session about the EUSS
22 June 2021	Scottish Building Federation	Pawel Kopec, CRP Outreach Officer	EUSS presentation for representatives of the construction sector in Scotland
<b>Roundtables and discussions</b>			
<b>Date</b>	<b>Host Organisation</b>	<b>Speaker</b>	<b>Topic</b>
27 October 2020	Brexit Alliance Civil Society	Noelia Martinez, CRP Coordinator	The EU Settlement Scheme across the UK: challenges ahead
23 February 2021	Shared Futures and No Recourse, North East Partnership	Noelia Martinez, CRP Coordinator	“The Human Cost of Brexit” - We were invited to do a presentation on this Roundtable

			Discussion Highlighting the Impact of Brexit on the Lives of EU Citizens in the Northeast of Scotland. Our Project Coordinator did a presentation on the human impact of the EU Settlement Scheme based on the experience of the project
26 May 2021	University of Strathclyde	Noelia Martinez, CRP Coordinator	“What’s next for EU citizens in the UK? Building resilience and mitigating risks in EU citizen communities post- Brexit.” The event focused on discussing solutions going forward that benefit EU citizens. It also aimed to be the start of shaping a network bringing academics and organisations together.
10 September 2021	Migration Policy Scotland	Noelia Martinez, CRP Coordinator	“Human Rights for all? Realising Migrants’ Human Rights in Scotland”

### **Our support service: queries and EUSS applications**

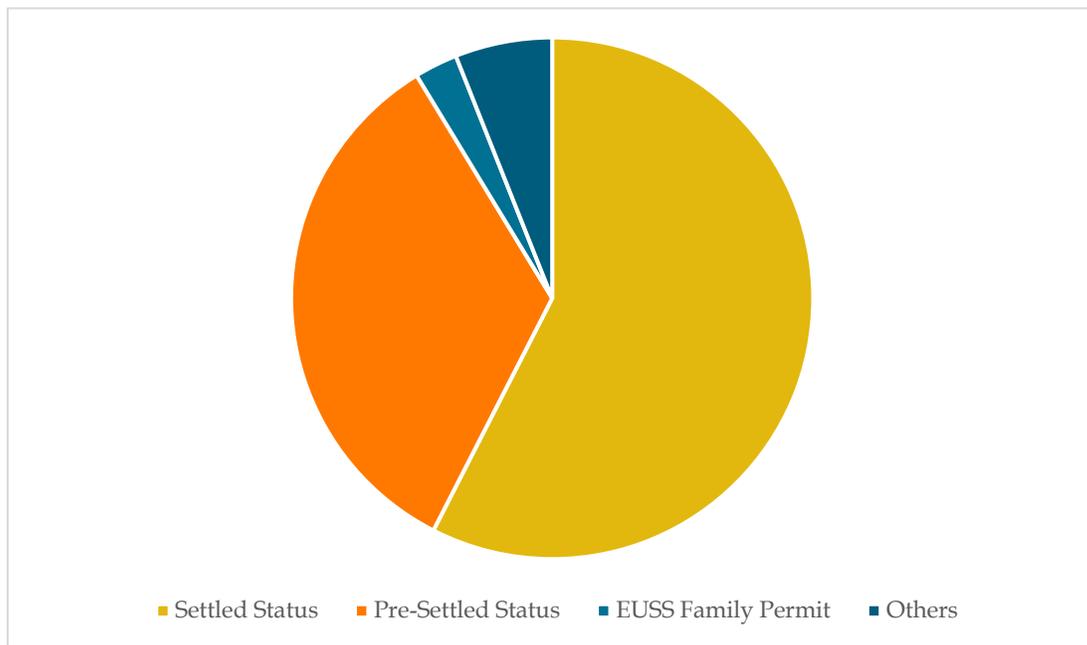
We supported 598 citizens with their EU Settlement Scheme since we registered our first client on 22 January 2020 until 31 December 2021. This, however, does not include the clients from the Scottish Borders, Dundee, Aberdeenshire, Edinburgh and the Lothians that we have referred to our partners from Feniks, or that have attended the clinics we have organised together, and the citizens that we helped in the clinic organised by Fife Migrants Forum on 22/05/2021.



**Types of applications**

57.5% were for settled status, 33.8% pre-settled status, 2.7% EUSS Family Permits and the remaining 6% frontier worker permits, Windrush scheme, accessing, proving or updating the status, administrative reviews, query on the state of the application and others.

9% of our clients have criminality records and 8% required a paper application.



**Referrals**

More than 22% of the applications required higher level of support. These clients were referred to CAS -LCLC Solicitor Service (105), Settled (14), IOM (6), Blair Melville Teneu Legal (4), JustRight Scotland (1), and others.

19 clients who got in touch with us were from outside Scotland and were referred to our sister organisation, Settled.

**Vulnerability**

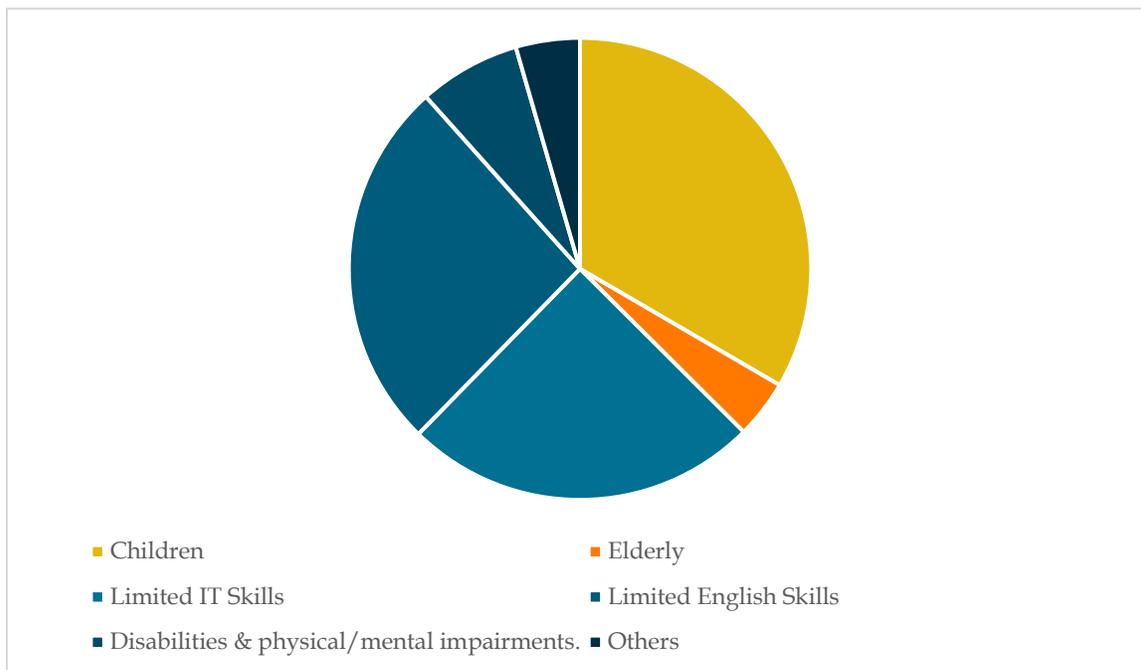
62% of our clients have some type of vulnerability and faced barriers when applying to the EU Settlement Scheme. More than 18% of those have more than one vulnerability.

28% of the citizens we helped were children. Of those 6% were children in care. 3% were elderly.

20% have limited IT skills and 21% limited English skills.

Nearly 6% have disabilities & physical/mental impairments.

3.7% were homeless, victims of domestic abuse, have some kind of addiction and/or others.

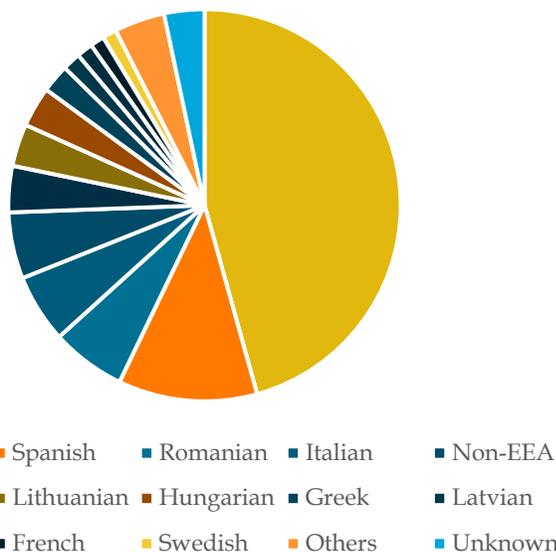


**Nationalities**

45.8% Polish (275), 11.5% Spanish (69), 6.1% Romanian (37), 5.7% Italian (34), 5.5% non-EEA (33), 3.8% Portuguese (23), 3.5% Lithuanian (21), 3.3% Hungarian (20), 2.3% Greek (14), 1.5% Latvian (9), 1.3% German (8), 1.1% French (7), 1.1% Swedish (7), Slovak (4), Dutch (3), Finnish (3), Norwegian (4), Belgium (2), Bulgarian (3), Cypriot (2), Croatian (1), Czech (1), Danish (1), Serbian (1).

We did not record the nationality of 3.3% of the citizens we helped.

## Nationalities

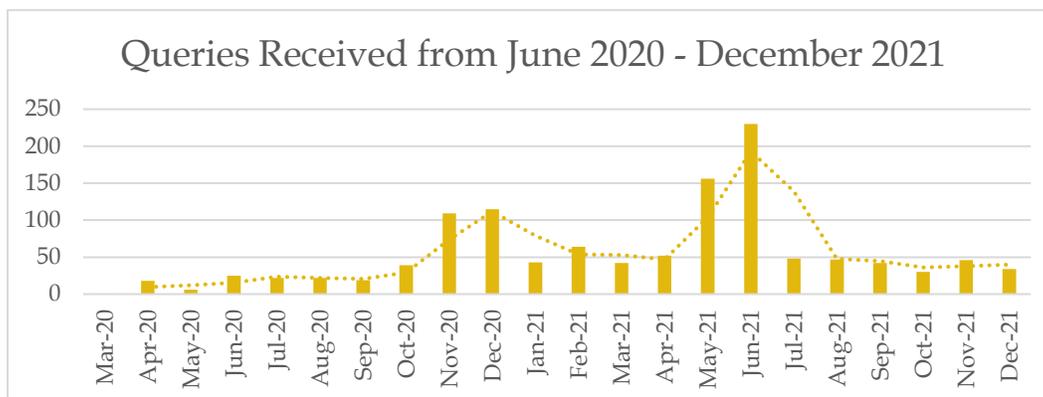


During the past year most of our 1 to 1 support has been provided online. However, and despite this, we have still managed to organise 48 clinics in 20 different locations around Scotland thanks to our volunteers and other organisations. It was important for us to be able to provide face to face support, as most of our vulnerable clients struggle with online communication. You can see a list of the support clinics below.

EUSS support clinics organised by CRP or run with the support of CRP	
Date	Place
4/11/2020	Hawick in collaboration with Feniks
7/11/2020	Hawick in collaboration with Feniks
14/11/2020	Duns in collaboration with Feniks
18/11/2020	Duns in collaboration with Feniks
28/11/2020	Edinburgh in collaboration with Oficina Precaria
30/1/20201	Edinburgh, in collaboration with Feniks and Oficina Precaria
3/2/2021	Dunbar, in collaboration with Feniks
10/2/2021	Chirnside, in collaboration with Feniks
20/2/2021	Dunbar, in collaboration with Feniks
27/2/2021	Edinburgh, in collaboration with Feniks and Oficina Precaria
15/2/2021	Edinburgh, in collaboration with Feniks and Oficina Precaria
24/4/2021	Edinburgh (organised by our volunteers from Oficina Precaria)
15/5/2021	Aberdeen, in collaboration with the General Consulate of Poland
19/5/2021	Glasgow, in collaboration with the General Consulate of Poland

22/5/2021	Kirkaldy, in collaboration with Fife Migrants Forum
22/5/2021	Greenock, in collaboration with the General Consulate of Italy
22/5/2021	Galashiels, In collaboration with Feniks
23/5/2021	Dundee
23/5/2021	Inverness, in collaboration with Citizens Advice Inverness and the General Consulate of Poland
29/5/2021	Montrose
29/5/2021	Falkirk, in collaboration with CSREC
29/5/2021	Glasgow
5/6/2021	Perth, in collaboration with PKVAS
5/6/2021	Elgin
9/6/2021	Eyemouth, in collaboration with Feniks
12/6/2021	Oban
12/6/2021	Glasgow
15/6/2021	Dundee
14-27/6/2021	Edinburgh, in collaboration with Feniks
19/6/2021	Aberdeen
21/6/2021	Forfar, in collaboration with Angus Council
21/6/2021	Aberdeen (organised by our volunteers from Shelter and Aberdeen Cyrenians)
24/6/2021	Aberdeen (organised by our volunteers from Shelter and Aberdeen Cyrenians)
28/6/2021	Aberdeen (organised by our volunteers from Shelter and Aberdeen Cyrenians)
23/9/2021	Galashiels, in collaboration with Feniks

Part of our support service was answering queries via email, social media, SMS, WhatsApp or phone calls. Since we started recording queries in March 2020 until the end of December 2021 we have answered more than 1200 queries.



Our clients have rated our support service 4.9 in a scale of 5. This is what they say about us:

*"The support that you provide is extremely useful. Thank you very much"*

*"I have spent hours trying to solved a problem to access my status. I have try calling and sending emails several times to the home office, the consulate... and I have never received an answer until I have found the Citizens Rights Project. The service has been flawless and impeccable. Fast, effective, kind and decisive. Thank you for offering this service. It is a lifesaver!"*

*"Extremely helpful and professional! Very satisfied with the service."*

*"Their attitude and their interest in my work is commendable."*

*"I am very happy everything is perfect" 😊*

*"Nice service, very helpful"*

*"I am writing to thank your organisation for your help and support while making an application for a family permit via the Surinder Singh route to allow my Greek husband to come to Scotland to be with us. In particular, I would like to commend the efforts of Pawel Kopec who has been guiding us through the process for the last 10 months or so. He has given us excellent support, spending time on emails and Zoom calls and helping us prepare all our documents correctly. We cannot thank him enough. We would also like to thank the different solicitors we spoke to on two occasions for their invaluable advice (I am afraid I don't recall names).*

*!Although we don't yet know the result of the application -it seems it is unfortunately taking much longer than we had originally hoped- we will gladly make a small donation to your organisation (sorry it cannot be more). This is a long and stressful process, and your organisation has certainly helped us understand and manage it more effectively than we could alone. Once again, many thanks, and we hope that you will be able to continue your efforts to help others go through the immigration process."*

Moreover, in November 2021, Stephanie Callaghan MSP lodged a motion at the The Scottish Parliament to acknowledge the work that our organisation has done to support EU citizens and their family members after Brexit.



Stephanie Callaghan MSP  
for Uddingston and Bellshill Constituency

**That the Parliament commends the work of the Citizens' Rights Project, a community-led, Scottish-based charity supporting EU citizens to apply for EU settled status; acknowledges that the Citizens' Rights Project has, so far, supported around 5,000 EU citizens via in-person and online support sessions, answered over 1,000 queries and assisted more than 500 people with their EU Settled Status applications; understands that evidence from the Citizens' Rights Project indicates that thousands of people may still not have applied for settled status due to a lack of information, lack of language and digital skills, and other vulnerabilities, compounded by the limitations posed by COVID-19, and considers that, without specialist support such as that provided by the Citizens' Rights Project, EU citizens in Scotland may be at risk of exploitation and further exclusion.**

### Other outreach activities

In December 2020, considering further restrictions caused by coronavirus pandemic, the CRP organised a huge mailing campaign to reach service providers who deal with vulnerable citizens in Scotland. The campaign was designed to provide information regarding the EUSS and support we offer. Thanks to our volunteers, we managed to compile addresses of over 1200 care homes in Scotland to where we posted letters, posters and leaflets, as well as asking for help to identify those elderly EU citizens who might still need to apply for settled status. Similarly, we sent letters to over 100 Foodbanks and all Job Centres in Scotland.

We have established a good relationship with several EU consulates in Scotland including Polish, Hungarian, Romanian, Spanish, Italian and German, which has resulted in receiving several referrals and enquiries regarding cases of vulnerable EU nationals.

Our extensive mailing campaign targeting different departments providing services to vulnerable citizens in all Local Authorities in Scotland resulted in a high number of referrals from social workers, especially those involved with children in care. We have discovered that our contact details (particularly of our Settled volunteers coordinator) have been passed around between departments of different Local Authorities as an emergency contact for queries regarding the EUSS.

Moreover, we regularly produce multilingual infographics, posters, leaflets, blog posts and videos covering different aspects of the EU Settlement Scheme and citizens rights. You can find most of these in our [public padlet](#) and in our [Vimeo channel](#).

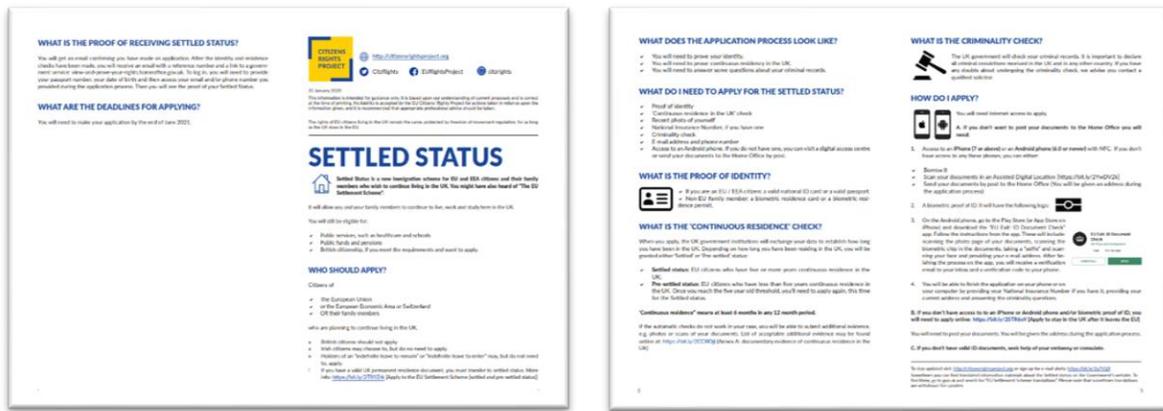
We have produced, for instance, two multilingual posters in 19 and 9 languages respectively: one to appeal EU citizens and another one to reach out to non-EEA and dual nationals.



We created a leaflet that was translated to Polish, Spanish, Italian, Romanian, Greek, Bulgarian, Hungarian, Latvian, Lithuanian and Russian. This was designed based on queries about the EU Settlement received from our clients.



We also developed a 'Settled Status guide' for EUSS applicants covering practical aspects on how to apply for pre-settled and settled status. This was translated to Polish, Spanish, Bulgarian, Romanian and Russian.



We created multilingual videos explaining the concept on continuous residence, things about the EUSS that people who wanted to move to the UK should know, or how to prove and/or update details in your status.

Our staff and board members also raised awareness about citizens' rights and the EU Settlement Scheme and some of its challenges writing articles for our blog and other publications such as Why COVID-19 jeopardises the EU Settlement Scheme (and what the Home Office can do about it) [originally published on The London School of Economics and Political Science Brexit blog on 13/5/2020]; Applying for settled and pre-settled status requires genuine residence [originally published in Free Movement on 29/9/2020]; EU/EEA/Swiss nationals with criminality issues – information on applying for Settled or pre-settled status (EU Settlement Scheme); Register to vote in Scottish Parliament elections; and Thousands of EU children in UK risk becoming illegal immigrants on July 1, even if born in the country.

We also developed multilingual infographics on things such as:

- How and when to get a National Insurance Number



- The new EHIC card

## Who can apply for a new UK European Health Insurance card (EHIC)?

EU/EEA/Swiss citizens or their family members who have been living in the UK since before 1 January 2021

Dual UK/EU nationals who meet all the following requirements:

- acquired British citizenship through naturalization
- were a citizen of an EU country, Switzerland, Norway, Iceland or Liechtenstein before also becoming a British citizen
- have retained their nationality of one of those countries



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info@citizensrightsproject.org

CITIZENS RIGHTS PROJECT

- Who needs to apply to the EU Settlement Scheme

## Who needs to apply to the EU Settlement Scheme?

### CHILDREN

The EU Settlement Scheme is not only for adult EU citizens. Children must also apply if they do not have British citizenship.

Children's application can be linked with a parent's application. If you want to know how to do that, please contact us to receive free advice and support



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## Who needs to apply to the EU Settlement Scheme?

### ELDERLY

No matter how long you have been living in the UK, if you are EU/EEA/Swiss citizen and do not have ILR or qualify for the Windrush scheme, you have to apply to the EU Settlement Scheme.

If you are not sure about your current status or do not feel comfortable with an online application, please contact us to receive free advice and support.



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- Changes after 1/1/2021

Changes in movement between the EU and the UK after 01/01/2021

## DRIVING IN THE UK

Visitors with a **non-UK driving licence** can drive in the UK. You do not need an international driving permit (IDP).

If you have vehicle insurance issued in the EU, Iceland, Liechtenstein, Norway, or Switzerland, you should carry an insurance green card or other valid proof of insurance.



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- Criminality issues when applying to the EUSS

### Criminality and the application for settled status



If you have criminality issues and have applied for settled or pre-settled status, but have not heard back for more than 3 months, it may mean that your application has been put on hold because the Police records still show that your case is ongoing, or the conviction is unspent.

If that is your case, you should:

1 of 4

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### Step 1:



Call the Home Office resolution centre (0300 123 7379) and ask about the status of your application.

You will need your application number, your passport/ID number, your date of birth, the contact details that you used for your application, including the answers for the memorable questions, and your phone at hand; or access to your emails.

IF YOU NEED HELP, CONTACT US:  
INFO@CITIZENSRIGHTSPROJECT.ORG

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### Step 2:



If the application has been put on hold and you don't know why, you may want to consider making a Subject Access Request (SAR) on the Police website:

<https://www.scotland.police.uk/access-to-information/data-protection/subject-access-requests/>

To make a SAR, you will need to send a copy of your proof of ID and current address to the police. Then you will receive a confirmation that your records have been updated.

IF YOU NEED HELP, CONTACT US:  
INFO@CITIZENSRIGHTSPROJECT.ORG

3 of 4

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### Step 3:



After you receive a confirmation from the Police, call the Home Office resolution centre and inform them about the update of your records.

They should then be able to consider your application within a few weeks.

IF YOU NEED HELP, CONTACT US:  
INFO@CITIZENSRIGHTSPROJECT.ORG

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We continued creating awareness raising campaigns and materials after the 30/06/2021 deadline. In particular, it is worth highlighting our #NotAllIsLost campaign in partnership with Feniks, where we presented a series of infographics informing people about different reasonable grounds for late application and raising awareness about the possibility to apply late and the free support that is still available. We used case studies to do this. We translated them into Polish and shared them widely in our social media and with our database of more than 3,000 contacts. This was completed with two posts on late applications to the EUSS and right to work checks.

**#NOTALLISLOST** SETTLED STATUS DEADLINE

Ieva is a Lithuanian national, aged 80. She lives in a care home. She was unaware that she must apply for settled status to continue living in the UK until a member of staff at the care home mentioned it to her.

**Let's help her stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.

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**#NOTALLISLOST** SETTLED STATUS DEADLINE

Tomasz is a Polish national. He's 75, lives alone and has dementia, which means that he often struggles to complete everyday tasks and he receives care and support in his own home. He wasn't aware that he needs to apply for settled status to be able to live in the UK until a friend pointed this out to him.

**Let's help him stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.

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**#NOTALLISLOST** SETTLED STATUS DEADLINE

Maria is Brazilian national married with a Croatian citizen. Maria and her husband have lived together in the UK since 2018. She suffers regular abuse from her husband who keeps her passport away from her and for that reason she was unable to apply for pre-settled status to secure her future in the UK.

**Let's help her stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.

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**#NOTALLISLOST** SETTLED STATUS DEADLINE

Gunther is a German national who has been resident in the UK since 2014. He was sentenced to imprisonment in October 2020 and released in July 2021. Gunther did not have access to support with applying for settled status during his time in prison and could not secure his right to live in the UK.

**Let's help him stay lawfully in the UK!**

Contact us for more information or free support with to late application for settled or pre-settled status.

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## #NOTALLISLOST

SETTLED STATUS  
DEADLINE

Jan is a Dutch national who has been living in the UK since 2015. After losing his job, Jan was rough sleeping for some time. Then he began working for a firm where he had to give his passport to his employer. Months later, Jan recognised that he was being exploited. He handed in a notice, but his employer threatened him to make him stay. He doesn't have settled status and a right to live in the UK.

**Let's help him stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.



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info@citizensrightsproject.org



## #NOTALLISLOST

SETTLED STATUS  
DEADLINE

Monique is a French national who has been continuously resident in the UK since 1965. She was automatically granted indefinite leave to remain under the Immigration Act 1971. Monique lives alone and has no internet access, so she didn't know that she is eligible to apply for settled status.

**Let's help her stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.



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## #NOTALLISLOST

SETTLED STATUS  
DEADLINE

Ramina is the non-EEA citizen spouse of a Portuguese national. Ramina and her husband have lived together in the UK since 2013. In 2019, she applied for and was issued a biometric residence card under the EEA Regulations, valid until 2029, as she is a family member of an EEA citizen. Ramina was not aware that she needed to apply for settled status.

**Let's help her stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.



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## #NOTALLISLOST

SETTLED STATUS  
DEADLINE

Pedro has now a Spanish citizenship, but before he was a non-EEA citizen and was granted limited leave to remain as a skilled worker under the Immigration Rules, which expired in July 2021. He was not aware that he was eligible to apply for settled status before the expiry of that leave.

**Let's help him stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.



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## #NOTALLISLOST

SETTLED STATUS  
DEADLINE

Luka is Slovenian who has been resident in the UK since 2019. Unfortunately, Luka has lost his job and has been evicted from his flat. He has a letter from a homeless charity confirming that he was sleeping rough during 2021 and was not able to apply for pre-settled status to keep his right to live in the UK.

**Let's help him stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.



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info@citizensrightsproject.org



## #NOTALLISLOST

SETTLED STATUS  
DEADLINE

Jesper is a Danish national who has been claiming benefits since 2016 with the support of his social worker as he has learning difficulties. Due to COVID-19, Jesper's social worker unable to support him with the application for settled status and Jesper does not have anyone else to support him with securing his right to live in the UK.

**Let's help him stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.



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info@citizensrightsproject.org



**#NOTALLISLOST** SETTLED STATUS DEADLINE

Irina is a Romanian national who has been resident in the UK since 2017. She was working as an employee of an international organisation based in the UK and was exempt from immigration control. In August 2021, she changes employment and ceases to be exempt from immigration control as a result and needs to apply for settled status to continue living in the UK.

**Let's help her stay lawfully in the UK!**

Contact us for more information or free support with the late application for settled or pre-settled status.

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Other materials were created based on common queries from our clients. The infographics below regarding children and British citizenship and travelling between the UK and the EU after Brexit are examples of this.

**Was your child born after 30th June 2021? It might be British!**



Children born in the UK from 1st July 2021 onward can automatically become British citizens if:

- their parent applied before 30th June 2021 and was granted settled status after the birth of the child
- their parent applied after 30th June 2021 but had a reasonable grounds for late application, demonstrated that they could have met the requirements if they applied on 30th June 2021, and was granted settled status after the birth of the child.

The child becomes British from the day when their parent is granted settled status.

Children born in the UK after one of their parents were granted settled status are automatically British from their birth.

[HTTP://CITIZENSRIGHTSPROJECT.ORG](http://citizensrightsproject.org) [EURightsProject](#) [CitRights](#) [citrights](#)

**Twoje dziecko urodziło się po 30 czerwca 2021 r.? Może mieć brytyjskie obywatelstwo!**



Dzieci urodzone w Wielkiej Brytanii od 1 lipca 2021 r. mogą automatycznie posiadać brytyjskie obywatelstwo jeżeli:

- rodzic złożył wniosek przed 30 czerwca 2021 r. i otrzyma pełen Status Osiedleńczy po narodzinach dziecka.
- rodzic złożył wniosek po 30 czerwca 2021 r., ale ma ważny powód do złożenia wniosku po terminie i spełnia warunki do otrzymania statusu na dzień 30 czerwca 2021 r. oraz otrzyma pełen Status Osiedleńczy po narodzinach dziecka.

Dziecko automatycznie otrzymuje brytyjskie obywatelstwo w dniu przyznania rodzicowi pełnego Statusu Osiedleńczego.

Dzieci urodzone w Wielkiej Brytanii po tym jak rodzic uzyskał pełny Status Osiedleńczy automatycznie posiada brytyjskie obywatelstwo od urodzenia.

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**TRAVELLING BETWEEN THE UK AND THE EU**

EU/EEA/Swiss citizens visiting the UK can use their National ID to enter the UK until 30th September 2021.



From 1st October 2021, they will have to use their passports to cross the EU/UK border.

People with settled or pre-settled status can use their National ID until at least 31.12.2025.



Make sure you travel with the document that is linked to your digital settled status account!

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**Podróże pomiędzy Unią Europejską a Wielką Brytanią**

Obywatele UE odwiedzający Wielką Brytanię mogą używać dowodów osobistych do przekraczania granicy do 30 września 2021.



Od 1 października 2021, aby przekroczyć granicę UE i UK będą musieli okazać ważny paszport.

Posiadacze Statusu Osiedlonego będą mogli przekraczać granicę używając dowodu osobistego co najmniej do 31.12.2025.



Pamiętaj, aby podróżować z dokumentem, który jest zarejestrowany na Twoim profilu cyfrowym!

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Before and during the Christmas period in 2021, we decided to reinforce the information in our travelling campaign to make sure citizens with pre-settled or settled status or entitled to it had the right information if they decided to travel. The campaign consisted of 5 images with information on 4 different cases. On top of English, this was also translated to Polish, Spanish, Italian, Greek, Latvian, Lithuanian, Hungarian, Russian, Romanian and Bulgarian.



Calling all EU/EEA/Swiss nationals and their families living in Scotland

### ARE YOU TRAVELLING ABROAD DURING THE FESTIVE PERIOD?

Remember that border rules have changed for EU nationals entering the UK after Brexit. Check this infographic to make sure you travel safely and avoid surprises and delays at the Border



### I HAVE PRE-SETTLED/ SETTLED STATUS

- Make sure that you travel with the same document that you used to apply for the status. You are allowed to enter the UK using your national ID card if this is the document that you used to apply to the EU Settlement Scheme.
- If you have renewed your document recently, remember to update your details before travelling. The Home Office (HO) can take sometime to process your details. If your details haven't been updated at the time of travelling, you might encounter complications to re-enter the UK. If possible, carry copies of your expired/old documents and the confirmation email from the HO with your request. You can also use the view and prove your immigration status service. However, please note that you are travelling at your own risk.



### I HAVE APPLIED FOR MY STATUS AND I HAVE A CERTIFICATE OF APPLICATION

!! Please note that a Certification of Application is not evidence that your right to reside in the UK has been or will be granted. Therefore, Home Office Immigration Officers retain the right to refuse you entering the UK, in accordance with the law. If you still decide to travel:

- Make sure that you travel with the same document that you used to apply for the status.
- Where necessary, you will be able to use the view and prove your immigration status service to evidence your pending status.
- Bring with you your certificate of application in case you are not able to do the above.
- If a late applicant travels to the UK, they may also be required to show evidence that they were a resident in the UK before 31/12/2021.
- For Joining Family Members who applied from outside the UK, it is recommended to wait for a decision before travelling to the UK.



### I HAVE APPLIED FOR MY STATUS AND I DO NOT HAVE A CERTIFICATE OF APPLICATION

In this case it is **recommended NOT TO TRAVEL** and wait for the outcome of your application.

Home Office Immigration Officers retain the right to refuse you entering the UK, in accordance with the law.



### I HAVE DUAL NATIONALITY AND ONE OF THEM IS BRITISH

Make sure that you use your British passport to enter the UK.

If you use your EU passport and you tell Border Police that you live in the UK, they will ask for your pre-settled/settled status. As British nationals cannot apply for the scheme, they might retain you at the border until you are able to prove that you are British.



# THE EUROPEAN CITIZENS RIGHTS CENTRE PILOT IN EDINBURGH

Our rights centre project started in January 2021 thanks to grant from the National Lottery Fund in Scotland. This aimed to be a pilot project of a service we envision to extend to other areas in Scotland and EU languages in the future. Currently, the Rights Centre offer support to Spanish and Polish nationals residing in Edinburgh.

The service was not opened to the public immediately as we first needed to set up our processes and provide some training for our two part time advisers.

They have attended workshops in:

- Housing Law
- Tax and Poverty
- Voting resources
- Criminality and the EU Settlement Scheme
- Benefits Eligibility for Migrants
- Employment Tribunal Essentials
- How to challenge decisions - Mandatory Reconsiderations and other tactics (Scotland) Training CPAG
- Brexit: The Implications for EEA Nationals in Scotland.

We officially opened the service for referrals from other organisations on February 8. The day after of sending the email to several organisations in Edinburgh, we got our first referral. This was a Spanish citizen who has lost their job due to Covid19 and was struggling to secure employment during the pandemic. They needed new accommodation and due to her economic situation, she was unable to pay for a deposit for a new flat. She was referred to Shelter which were able to provide a deposit for a new accommodation and inform about EdIndex social housing.

The service was then opened to the public from April 6. We announce this in our social media and share with relevant Polish and Spanish Facebook groups. Since the service was set up, we have supported more than 50 individuals.

In this project, we assisted with cases related to benefits, access to housing, tax credits, proving immigration status for work and benefits purposes, and others. Many of our clients' cases involved dealing with the housing officers from Edinburgh City Council. We also supported clients with applying successfully for social benefits (Universal Credit and PIP), helped them with their Universal Credit journal and benefit checks, directed them to other services for help involving debt and local community grants. We spoke to the DWP and the HMRC on behalf of our clients and helped them with communicating with any other services they required.

We also received queries about EU Citizens and access to Health Services. There is a lot of confusion and uncertainty regarding EU Citizens rights to work, access to services and benefits. Some agencies make completely arbitrary decisions that don't necessarily align with the existing regulations. This causes a lot of stress for EU citizens that were under the impression that they should have access to these services, but they had been denied them. These clients reached out to us for advice and support seeking the correct information and/or appealing their cases. We had a case of a person that was asked to provide the European Health Card or pay the Hospital bill. This

person was registered in a GP with a pre-settled status. Based on this, they didn't have to do either and they should be entitled to access the NHS.

We had a couple of clients who were waiting for the UK Supreme Court ruling in regards of EU citizens and their families' proof of immigration status to appeal their Universal Credit refusal. Unfortunately, with the new ruling they don't have grounds for appeal, and they must wait to have enough evidence to pass the Habitual Residence Test before re-apply again. We anticipate this will be a recurring issue in the next 5 years or so.

Cases differ in complexity. Some were solved after one phone call. Others has been ongoing since the service open and required months of support involving a lot of hours of phone calls, emails, letters etc. The most difficult part lies with clients themselves. Often, they want the advisor to deal with a very specific issue but the information and details which clients provide are incompletely, vague or even unrelated. Moreover, it has not been easy to reach many departments within Edinburgh City Council, probably because most of their staff still works from home.

We are now a well-known and established charity and referrals came from a wide variety of organisations, namely:

- Action Group
- Carr Gorm
- Edinburgh Council (Housing services and Homeless Team)
- Feniks
- Foursquare
- Health all around
- JobCentre Leith
- Lothian Centre for Inclusive living
- Stepping Stones North Edinburgh
- Shelter

It is also worth mentioning that due to the lack of similar services in Edinburgh and wider Scotland, with advisers providing support in EU languages who understand the supported communities because they are part of them, we have received requests to help other European citizens (including German, Romanian, Italian, Portuguese, French and Latvian nationals) and queries from other councils to support their non-English-speaking clients (Borders, Angus, East Lothian, Wick)

Our work has showed the clear need for this project. We have identified a need amongst older citizens who don't speak English and who struggle to make the first contact due to the language barrier, but also the younger generation who found themselves struggling financially in emergency housing without any access to computers, smartphones or even Internet during the pandemic. Some of them are vulnerable, and others are victims of domestic violence. Having an advisor speaking their mother tongue builds up their confidence and allows clients to ask for help or assistance they require. They feel supported knowing there is someone who will always be there for them in case of the emergency, which in return contribute to improving their quality of

life, mental and emotional happiness and stability, provides inclusion and decreases feeling of helplessness and loneliness.

Brexit has led to closure of many interpreting services which were widely available in the past. Our clients feel that due to that, they couldn't really communicate properly with the service providers leading to not being able to resolve from the simplest to the most complex issues. In some cases, the clients don't know where to direct their questions or they need to be fully supported throughout. In addition, of course, the problems arising from the pandemic continued throughout 2021. All this is very challenging, particularly for those who are not computer literate, those who don't have access to smartphones with many clients not having or not using emails to communicate and further not knowing how to translate text from English to Polish/Spanish and their needs and thoughts from Polish/Spanish to English.

Below you are some case studies that illustrate the type of clients our service has supported since it officially opened at the beginning of the year:

*An elderly couple who struggles due to age and health conditions. The wife received a letter from the Home Office in September stating she has not applied for EUSS and that this will affect her social benefits. She consequently received an information about the PIP sanction from the DWP and housing benefit to be stopped with immediate effect. Interestingly, she has had settled status since 2019. We phoned the PIP line, explained the mistake, and did the same with Edinburgh Council. This has caused unnecessary stress and their needs are very complex. On top of that, Citizens Rights Project has helped them with the PIP sanctions for the husband. We wrote a detailed MA but it had no effect. We referred this client to 4square for further help with the PIP. We also applied for crisis grants on 3 occasions and we have dealt with a complaint related to water ingress, damp, and black mould in their flat. We also spoke to the husband's car insurer to clarify few points after his car was written off.*

*A Polish national who left HMP Edinburgh in May after a 2-year long sentence. His needs were very complex. Because he didn't have any valid documentation, he struggled with applying for pre-settled status. He was told that due to ongoing criminal proceedings in Poland, his new documents will be kept by the consulate until further notice which could be at least 3-4 months. Because all the above he couldn't apply for benefits or for work. He eventually booked an appointment and his immigration solicitor applied for EUSS on his behalf.*

*A client with a diagnosis of chronic back pain was refused PIP and the WCA (Work Capability Assessment) part of the Universal Credit. The case was referred to us by the Job Centre in Leith through his advisor. They contacted our Right's Centre advisor and explained the situation thoroughly. The Job Centre advisor wanted to help the client, but it didn't fall in her remit and wanted to find him support elsewhere to help him to solve this situation. He was struggling financially and because the UC decided that he was deemed capable of working kept putting pressure on him and his job centre advisor to start working. Our client has almost 3 years' worth of sick notes made by his GP. After giving him several appointments to go through all his documents and clarify his medical background, the rights centre advisor found a letter by the specialist in Chronic Pain from the Royal Infirmary dated January 2020 that refer him to a pain treatment and. Upon receiving the treatment, he should be able to feel moderately*

*better and therefore, be discharged from the CP Department. Our client received said treatment in January 2021, due to the global pandemic, he received the treatment a year later. Treatment did help with the pain for 2 months but didn't resolve completely his situation. The decision from UC to reject his WCA came from that letter. Our Rights Centre advisor, after meeting with him, advised the client to ask his GP for another referral to the consultant, given than his last letter is from earlier in the year and to obtain a new report with detailed information about this diagnosis, this will allow to re-apply to the WCA part of his UC. After this meeting, the Rights Centre advisor informed of all her finding to the Job Centre advisor, making her aware that the client will re-apply in due course.*

Both organisations and clients have given us very positive feedback about our service, mainly, because it allows them to break the language barrier. Some organisations find the service extremely helpful because without it they must use an interpretation service to help clients, and that “creates difficulty and barriers in communication, and it is time consuming. It can be particularly challenging to use interpreters when trying to advocate on behalf of a client with third parties” Other define the rights centre as “essential”, as it has helped their clients seek new employment or improve their employment situation, navigate complex social security systems, ask for help or communicate effectively in English. “Having a service which supports them in their own language and offers advice on benefits and housing options is indispensable.”

On their part, clients have been happy with the level of service. When asked if they would like to be referred to other organisations (when our remit is limited) they were happy as long as our staff were accompanying them and explained the process in their own language.

Although this service was initially opened to support EU citizens during the covid-19 crisis in Spanish and Polish, it was clearly apparent very early on that there was a real need to have this service to cater other nationalities and other social contexts. This will continue, and will need to cover many areas of service, including immigration status, access to benefits, entitlement to work.

Our Right Centre advisors are also volunteers for our EUSS service funded by the Scottish Government and the Home Office. Due to the high demand in the last two weeks before the deadline, they were contracted to help our EUSS service by answering phone, text and email queries. While providing this service, it became apparent to them that many of the people who contacted the Citizens Rights Project with EUSS queries, needed extra support around issues that are within the Rights Centre remit. Our EUSS service operates in the whole Scotland and caters to all EU nationalities. This means that sometimes these cases had to be referred to other organisations as the Rights centre only operates within the Edinburgh area.

We wish to continue providing this service, as it is clear it meets a need. We are now developing proposals to operate this as an online service throughout Scotland, as we have received a number of enquiries from outside Edinburgh, which we cannot support with this project, as it is only funded to cover work in this area.

## ALL OUR RIGHTS IN LAW

In September 2020 our project was approached by the Human Rights Consortium Scotland to asked if Citizens Rights Project will be interested in holding conversations with people who have migrated to Scotland around what should be done to progress these economic and social rights in the country. These views & experiences would then be fed into the National Taskforce who were developing the proposals.

In January 2020, the project hosted four online conversations in Polish, Spanish, Italian and Romanian that were organised by reaching out to our followers, clients that we have supported and organisations we have collaborated with.

The four reports that were collated helped produce the report [All Our Rights In Law: views from the wider public. A report to the National Taskforce on Human Rights Leadership](#)

From then, Human Rights Consortium Scotland has reach out to our project to include our perspective and expertise for any of their projects involving migrants' issues in Scotland. For instance, on November 2021, they published the report 'Human Rights for All: Some recommendations for the Scottish Human Rights Bill on protecting. This was part of a project coordinated by the Human Rights Consortium Scotland, aimed to exploring what is necessary to ensure that the upcoming enhanced Scottish human rights framework improves the realisation of rights for people who have migrated to Scotland. Citizens Rights Project was one of the organisations consulted for this report. You can read the full report [here](#) and the summary in this [link](#).

We also joined other Scottish civil society organisations in Scotland to help in the collation of questions for UK and Scottish Government after UK withdrawal from the European Union. In particular, we have helped with questions related to the protection of EU citizens.

The report, which was coordinated and written by Human Rights Consortium Scotland and the Scottish Universities Legal Network on Europe (SULNE) as part of their partnership Civil Society Brexit Project, funded by The Legal Education Foundation, provides a useful summary of these key concerns that should inform future work amongst, and with, Scottish civil society on the impacts of the UK's withdrawal from the EU. You can access it [here](#).

# ANNEX

## Our resources

- [Padlet page](#) with multilingual digital material (some are available in print version).
- [Padlet page](#) with useful information and documents for our volunteers
- [Vimeo page](#) with video presentations and recordings of our webinars.

## Our reports and articles

- [“Brexit and EU citizens in Scotland: Impacts, challenges and support needs”](#) (January 2019)
- [“EU Settlement Scheme: lessons from Scotland”](#) (June 2019)
- [EU Settlement Scheme: Citizen Report](#) (July 2020)
- [Issues with the EU Settlement Scheme and EU citizens’ rights report”](#) (June 2021)
- [Manifiesto conjunto sobre la pérdida de derechos tras el Brexit](#) (November 2021), in partnership with Spanish organisations and immigrations experts based in the UK.
- [EU/EEA/Swiss nationals with criminality issues – information on applying for Settled or pre-settled status \(EU Settlement Scheme\)](#) (December 2020)
- [Citizens’ Rights Project Research Briefing: EU citizens’ access to welfare benefits and pensions](#) (March 2021)
- [Register to vote in Scottish Parliament elections](#) (March 2021)
- [Applying to the EUSS after the 30th June deadline](#) (July 2021)
- [Proving your right to work in the UK](#) (July 2021)

## External reports and articles

- [Why COVID-19 jeopardises the EU Settlement Scheme \(and what the Home Office can do about it\)](#) (May 2020)
- [EU citizens’ political rights in the UK: Barriers to political participation & recommendations for better representation](#) (August 2020)
- [Briefing: Children of migrants in the UK](#) (August 2020)
- [Applying for settled and pre-settled status requires genuine residence](#) (September 2020)

- [Unsettled Status – 2020: Which EU Citizens are at Risk of Failing to Secure their Rights after Brexit?](#) (September 2020)
- [Brexit on the Backburner: Citizens’ Rights and the Implementation of the Withdrawal Agreement in a Pandemic](#) (September 2020)
- [Digital Immigration Status: a monitoring framework](#) (September 2020)
- [Statement on the impact of EU Settlement Scheme digital-only status on the Roma Community in the UK](#) (October 2020)
- [When the Clapping Stops: EU Care Workers after Brexit](#) (January 2021)
- [All Our Rights In Law: views from the wider public. A report to the National Taskforce on Human Rights Leadership](#) (January 2021)
- [Late applications to the EU Settlement Scheme](#) (April 2021)
- [Briefing: what happens to EU citizens who miss the settled status deadline?](#) (June 2021)
- [A digital status in practice: first report on the findings from the 3million’s digital status reporting tool](#) (June 2021)
- [The EU Settlement Scheme and the Hostile Environment](#) (June 2021)
- [Fudging the fallout of the EUSS deadline: the chasm between law and practice profoundly undermines the rule of law](#) (July 2021)

# Providing information, support and advice to EU citizens in Scotland

Citizens Rights Project is a Scottish Charity, SC051204, regulated by the Scottish Charity Regulator (OSCR); a company limited by guarantee in Scotland, company number SC561815; and regulated by OISC Ref No. N201900077.

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