

102 cases supported by the link worker

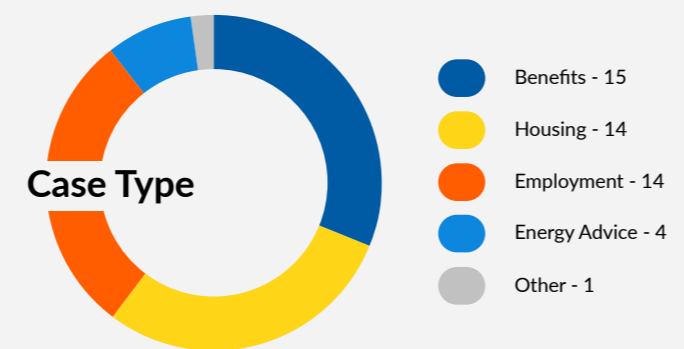
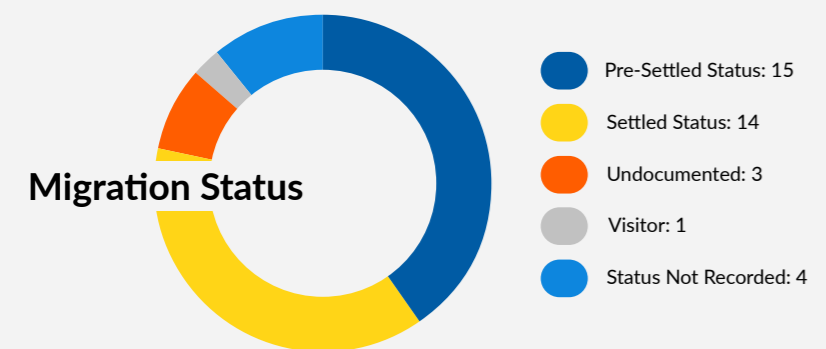
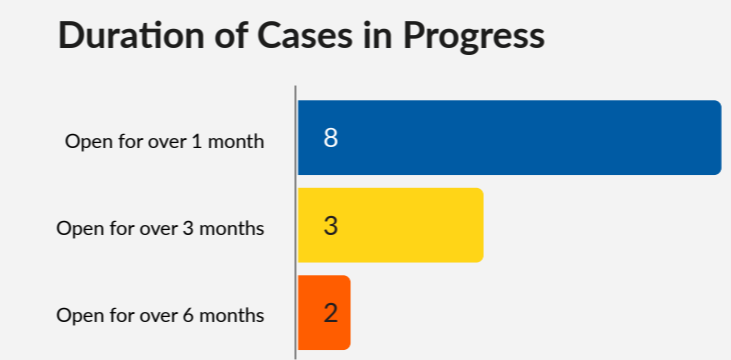
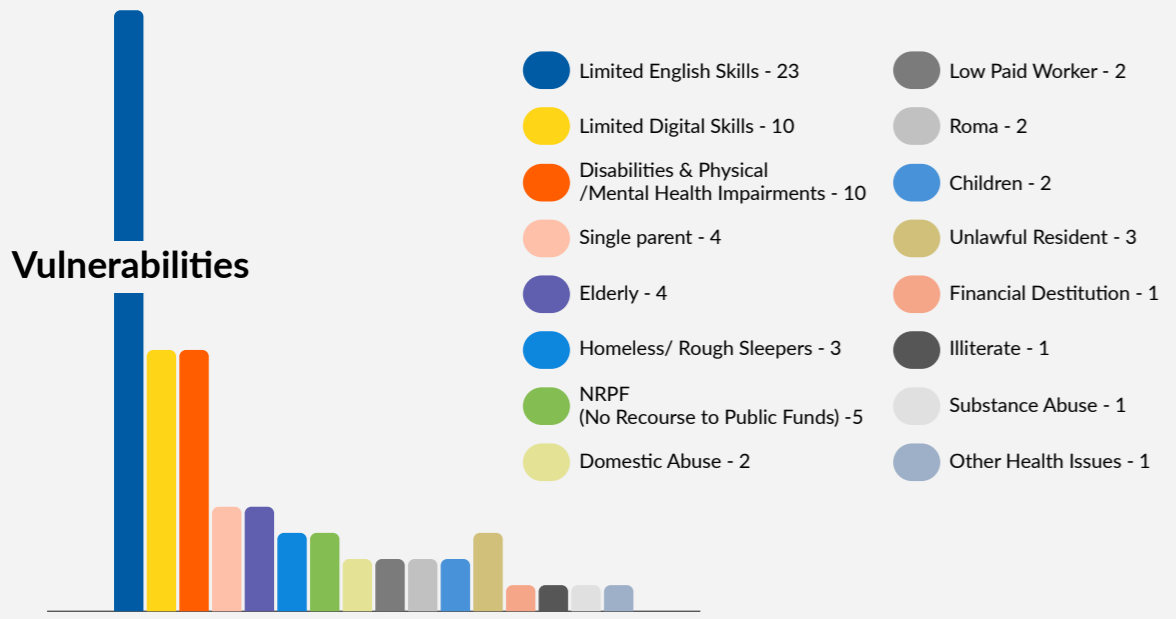
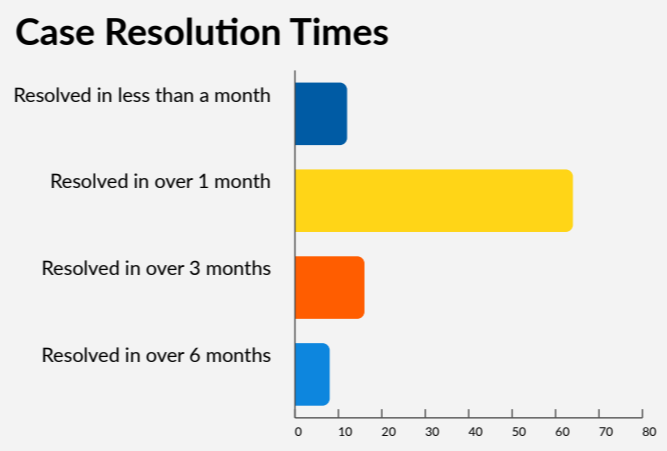
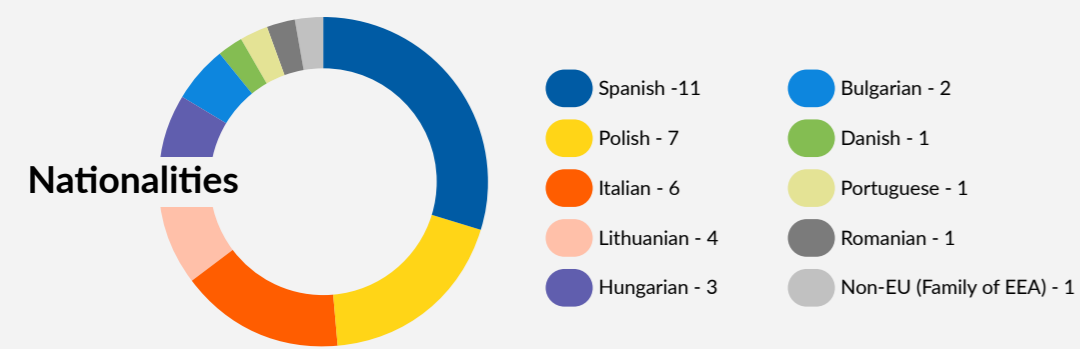
54 queries were solved with no interventions

48 cases required direct intervention

OUTREACH ACTIVITIES - WORKSHOPS AND OPEN DAYS

191 attendees through outreach events and information sessions

BREAKDOWN OF CASES THAT REQUIRED DIRECT INTERVENTION



Activity Type	Location	Topics Covered	Sessions Held
Info Sessions	Online	Pensions, Energy Advice, Credit/Debt, Having a Baby	5
Info Sessions	Edinburgh	Housing, Employment, Energy Advice	5
Open Days	Edinburgh	General Support	3
Info Sessions	Glasgow	Housing	2
Info Sessions	Aberdeen	Housing	2
Open Day	Perth	General Support	1

ONLINE REACH

37,976 people reached through our website and social media channels with content related to welfare and rights, such as rent increases and Universal Credit.

1,491 website reach

36,739 reach via social media platforms and Mailchimp

GEOGRAPHIC REACH OF THE PROJECT



Service funded by:

